

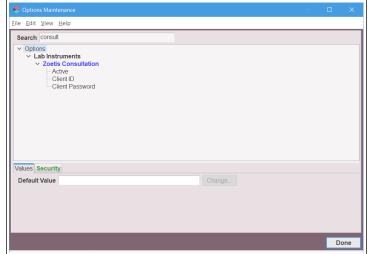
## **Zoetis® Consultation**

Zoetis consultation services offer expert advice on diagnostics and individualized treatment plans for veterinary cases.

### **Advanced Options**

Search Advanced Options for "consult" and enable the Zoetis Consultation service.

- Set Active to True.
- The Client ID is from the Fuse or Hub (Zoetis).
- The Client Password is from Zoetis. A representative from Zoetis will need to assist you with this information.





#### **Activate Zoetis Consultation**

After Zoetis Consultation has been enabled under Advanced Options in Avimark, click on the drop-down arrow next to the Zoetis icon located on the Speedbar to register the Zoetis Consultation service with Zoetis.

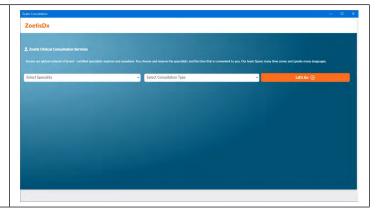
From the ZoetisDx portal, obtain the passcode from Clinic Management.

**Note:** The User ID is pulled from the Client ID entered under Advanced Options. You can copy this value and paste it in the ZoetisDx portal when creating the passcode.



#### **Request a Consultation**

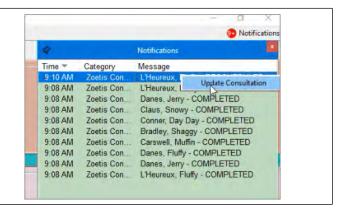
With Zoetis Consultation registered with Zoetis and the patient selected, click on the Zoetis icon to request a consultation.





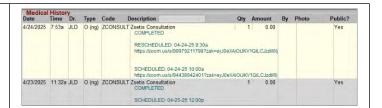
#### **Notifications**

From Notifications, right-click on a consultation that was rescheduled, cancelled, or completed to update the patient's Medical History.



### **Avimark Medical History**

The patient's Medical History will track when Zoetis Consultations have been scheduled, rescheduled, cancelled, and completed.





## **Zoetis Consultation Report**

From Notifications, right-click on a completed Motifications consultation to import the report. Notifications Message Time ▼ Category L'Heureux, Fluffy - COMPLETED Danes, Jerry - COMPLETED Claus, Snowy - COMPLETED 9:08 AM Zoetis Con... 9:08 AM Zoetis Con... 9:08 AM Zoetis Con... Conner, Day Day - COMPLETED Bradley, Shaggy - COMPLETED Carswell, Muffin - COMPLETED 9:08 AM Zoetis Con... 9:08 AM Zoetis Con... 9:08 AM Zoetis Con... 9:08 AM Zoetis Con... Danes, Fluffy - COMPLETED 9:08 AM Zoetis Con... Danes, Jerry - COMPLETED Import Consultation Report = CONSULT-REPORT-04-29-... 1 /31 | − 60% + | 🖫 🔊 ± 6 : zoetis



### **Zoetis Results Portal**

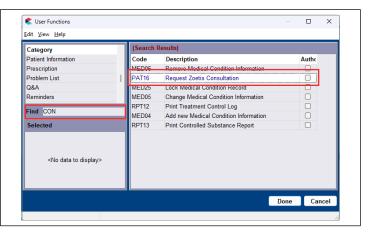
The Zoetis Results Portal will allow users to view all results for the selected patient in one window. The option to open the portal is available from the Zoetis button on the speedbar:





## **Security for Zoetis Consultation**

Limit access to Zoetis Consultation under Users and Security.

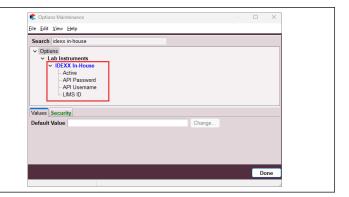


## **IDEXX In-House (IVLS)**

The new IDEXX IVLS integration has the ability for Avimark to communicate with multiple IVLS devices in the practice.

#### **Advanced Options**

Enter the IDEXX In-House credentials under Advanced Options in Avimark. The LIMS ID with username and password will let the program know what IVLS machines are in-house.



#### **Select the Device**

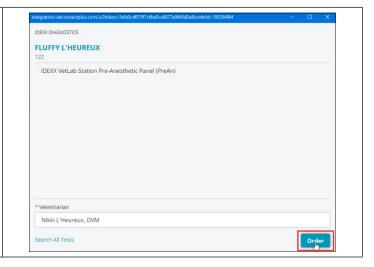
When there are multiple IVLS machines, a prompt will appear for the user to select the desired device for sending the lab request. Avimark will remember the last IVLS selected on the computer but a different device can be selected.

Note: This prompt will not appear if there is only one IVLS.



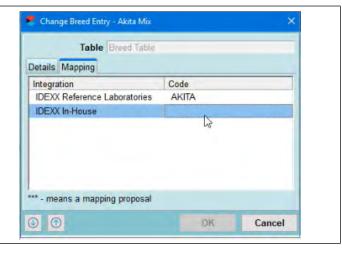
#### **Place Order**

After the device is selected, the screen will appear for the user to place the order.



## **Mapping**

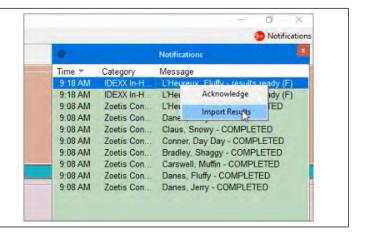
The IVLS In-House is a new integration where species and breed mapping will be performed automatically, but manual mapping is also possible.





#### **Notifications**

IDEXX In-House lab results, when complete, will appear under Notifications. Right-click on a completed result. When Import Results is clicked on, Requisition Management will load the IDEXX In-House labs and download the results.





# **ADDITIONAL RELEASE ITEMS**

## **Avimark extras**

431812	Corrected Medical History entries with no code going to Lab tab.
409101	Drug label notes typed in Korean will now show correctly in Medical History.
429586	Refunded item will no longer cause quantity to increase for Included Services for Wellness Plans.
428090	Declined item will not clear from allocated quantity.
429353	Multiple lines in notes will now print correctly.
429474	A blank invoice can be created through the Posting Charges window.
417911	Medical Alerts will now show correctly if one patient is Aggressive.
427480	AXIS-Q orphaned requisitions will no longer show in the Requisition Management window when there are no results.
340979	An error has been corrected when trying to create a new client from the Boarding Reservation window.
424018	Improved Avimark speedbar icons to prevent a black background.
426927	Cleared up issues with Whiteboard (Sites only) when "Separate whiteboard by site" is checked in Hospital Setup.
419723	Posting Medical Condition Records (MCR) to Medical History and removing the top MCR in Medical History will not zero out the price.
417330	Avimark will no longer crash when trying to open AVP purchase order.
424914	Discount will display for Cash or Check if the Default Payment Type is set to None.



# **ADDITIONAL RELEASE ITEMS**

425512	Corrected the Reminder Analysis giving a Range Check error when Patient due doesn't have a Species and Reminder details is not checked.
431082	Created an Advanced Option for attaching requisitions to the Requisition line.
429429	When printing requisitions through Avimark, they will automatically get sent to the printer if the Advanced Option for "Print Order PDF Automatically" is set to True.
430621	Implemented auto loading correct lab company when accessing Requisition Management window under Notifications.
433260	Implemented species association for IDEXX Reference Labs.
433428	Increased Covetrus Comms SMS character limit to 1000.
435188	Improved Import Treatment & Association forms.
432776	Corrected undecline not bringing the amount back if the Advanced Option, Clear Amounts of Declined History, is set to True.
407608	Resolved some message windows displaying smaller than previous versions.
401502	The change patient status feature was fixed when adding treatments to the Medical Condition Record plan area.
398347	The microchip number is included on invoices for clinics.
436011	The <serv-notes> merge word is now working when printing from the Drug label window.</serv-notes>
436266	Corrected certain Antech breeds not able to create Requisitions.
138581	The Variance of Quantity on a Treatment with a minimum handling fee is no longer adding that fee for each quantity.



# **ADDITIONAL RELEASE ITEMS**

437284	Annotations are now saving in the Notes window.
435907	Implemented the Zoetis Results Portal.
435854	Corrected the Estimate Range merge word pulling the wrong value.

