



Vetek Labs[®]



IMPROMED[®]

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Overview

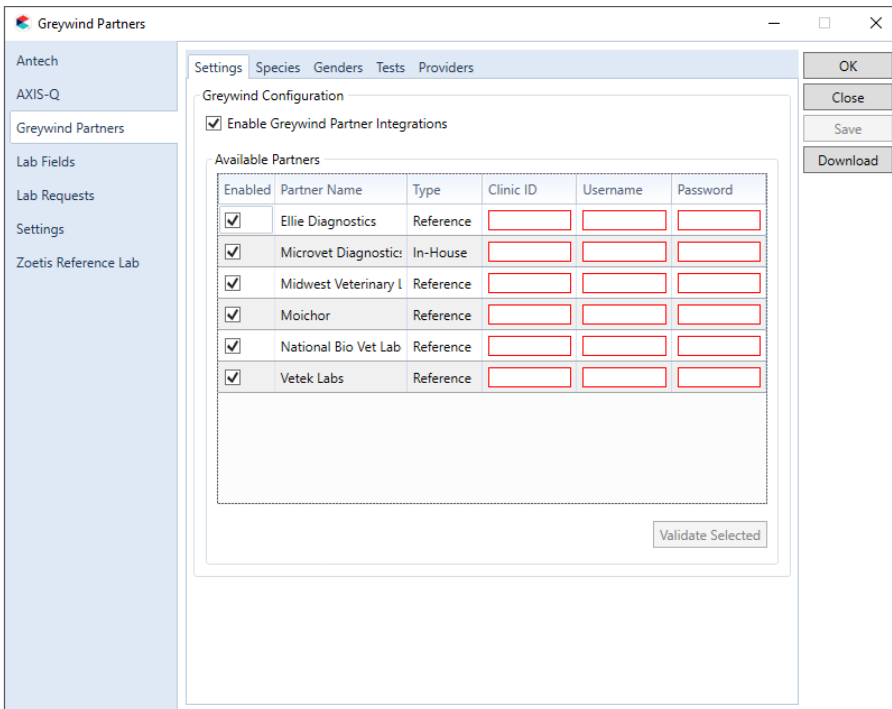
Impromed integrates with **Vetek Labs** to provide the lab workflow from requisitioning to results.

Setup

The steps below will go through the process to enable the use of the Vetek Labs integration. You will need your credentials for Vetek Labs.

Settings Tab

1. Click  > **Setup** > **Lab Integrations** > **Greywind Partners**.
2. Check the box to **Enable Greywind Partner Integrations**.
3. Check the box to enable the **Vetek Labs** integration.



4. Enter the credentials provided to you by Vetek Labs.
5. Click the **Validate Selected** button. If the credentials entered could not be validated, contact Vetek Labs to verify your credentials.

6. After validation has been confirmed, click **Download** to map the Species, Genders, Tests available, and Providers.



When Greywind Partner is checked, the Clinic ID, Username, and Password fields will be outlined in red to indicate required fields.

Species Tab

1. On the **Species** tab select **Vetek Labs** from the Greywind Partners drop-down list to map the Species.
2. After the **Download** button is clicked, the mapping of Species may be done automatically. However, if some species did not get mapped or not mapped correctly, select the species from the Lab Species drop-down list.

The screenshot shows the 'Greywind Partners' application window. On the left is a navigation sidebar with options: Antech, AXIS-Q, Greywind Partners (selected), Lab Fields, Lab Requests, Settings, and Zoetis Reference Lab. The main window has tabs for Settings, Species (selected), Genders, Tests, and Providers. Under the 'Species' tab, there is a 'Greywind Partner' dropdown menu set to 'Vetek Labs'. Below this is a table with two columns: 'Species' and 'Lab Species'. The 'Species' column lists: Avian, Bovine, Canine, Equine, Feline, Mustelid, Other, and Reptile. The 'Lab Species' column contains dropdown menus, with 'Canine' and 'Feline' selected. On the right side of the window, there are buttons for OK, Close, Save, and Download.

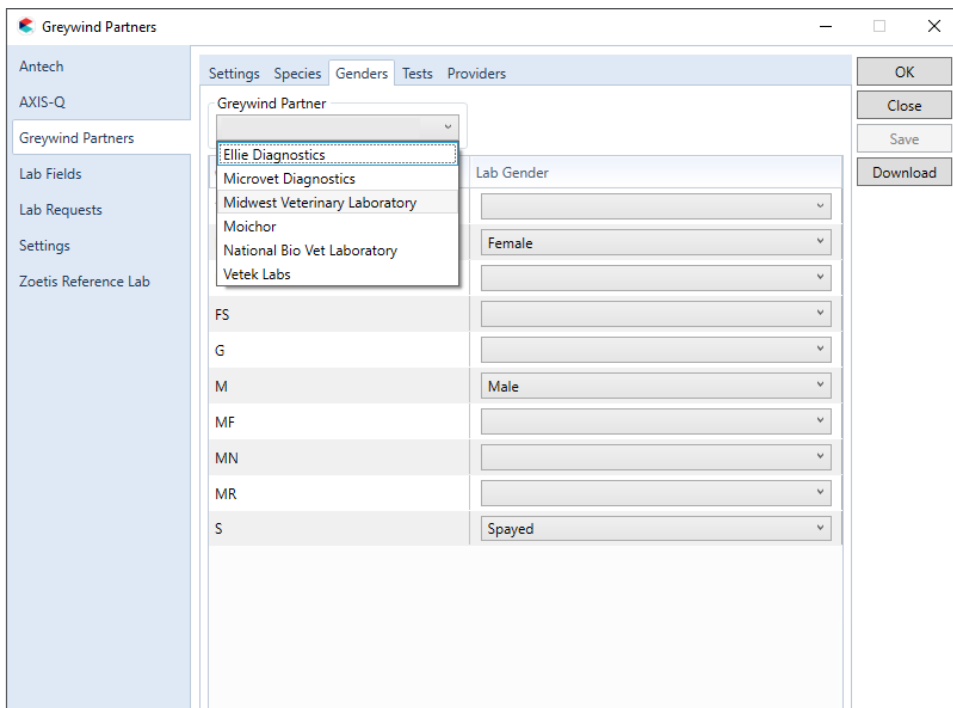
Genders Tab

On the Genders tab, map the Improved genders to Vetek Labs' genders.

1. On the **Genders** tab, select **Vetek Labs** as the **Greywind Partner**.


If the Download button was clicked, most of the genders should populate. However, this is an opportunity to map genders that weren't downloaded or map those that may have been mapped incorrectly.

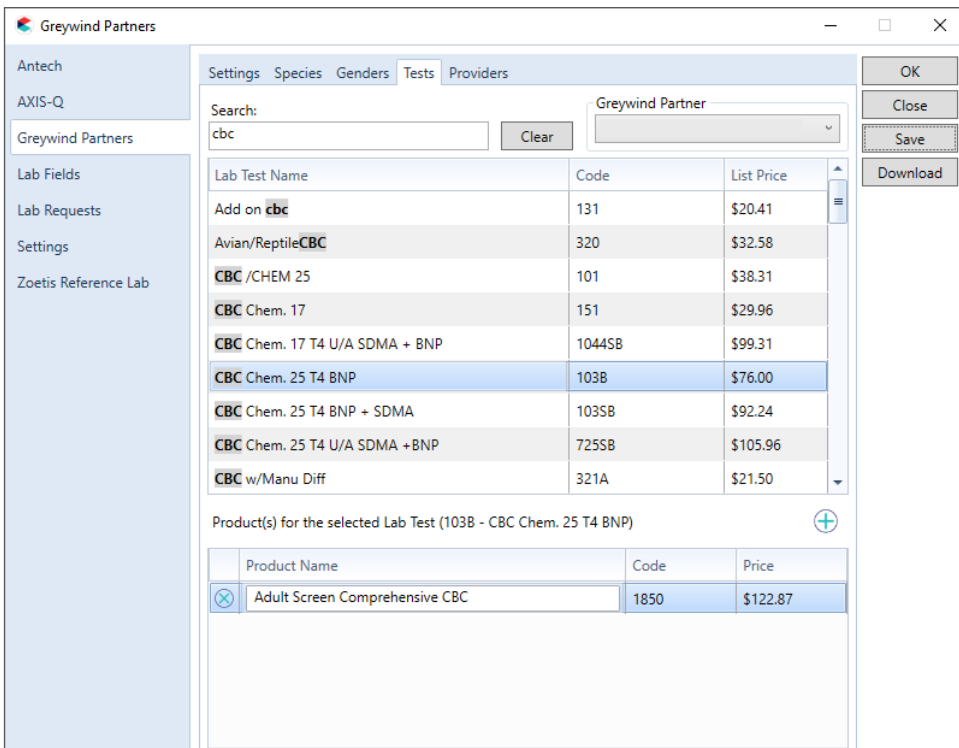
2. Click **Save** to save changes.



Tests Tab

To send lab requests to Vetek Labs, you must map the lab tests from Vetek Labs to an Impromed product. After doing so, you can add those products to a travel sheet to submit a lab requisition or you can associate the mapped products using Product Attachments to create lab requests when those products are added to an invoice.

1. On the **Tests** tab, select **Vetek Labs** as the **Greywind Partner**.
2. On the **Lab Test Name** table, select a partner lab test.
3. Below the table, click the **Add** button (). This adds the **Product Name**, **Code**, and **Price** fields to select the Impromed product to match with Vetek Labs' lab test.




Greywind Partners


Antech
AXIS-Q
Greywind Partners
Lab Fields
Lab Requests
Settings
Zoetis Reference Lab

Settings Species Genders Tests Providers


Search: cbc Clear Greywind Partner

Lab Test Name	Code	List Price
Add on cbc	131	\$20.41
Avian/ReptileCBC	320	\$32.58
CBC /CHEM 25	101	\$38.31
CBC Chem. 17	151	\$29.96
CBC Chem. 17 T4 U/A SDMA + BNP	1044SB	\$99.31
CBC Chem. 25 T4 BNP	103B	\$76.00
CBC Chem. 25 T4 BNP + SDMA	103SB	\$92.24
CBC Chem. 25 T4 U/A SDMA +BNP	725SB	\$105.96
CBC w/Manu Diff	321A	\$21.50

Product(s) for the selected Lab Test (103B - CBC Chem. 25 T4 BNP) 

Product Name	Code	Price
 Adult Screen Comprehensive CBC	1850	\$122.87

OK
Close
Save
Download

4. In the **Product Name** field, enter the name of the Impromed product to match Vetek Labs' test.
5. If an Impromed product was added in error, click the **Remove** button () to remove the product.
6. Click **Save**.

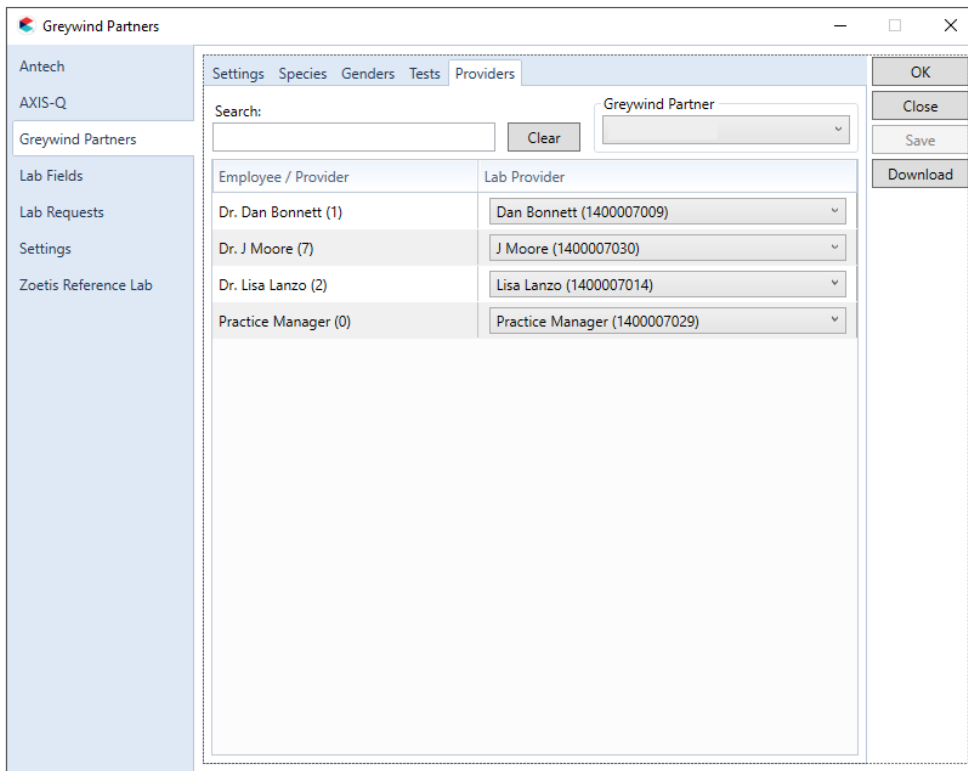
Providers Tab

On the Providers tab, map the Employee / Provider to the Lab Provider for Vetek Labs. If an employee is not listed as a provider, they may need to be setup as a provider in ["Employee Setup" on page 8](#).

1. On the **Providers** tab, select **Vetek Labs** as the **Greywind Partner**.


After clicking the **Download** button, the mapping of providers may be done automatically. However, if some providers did not get mapped or not mapped correctly, select the provider from the Lab Provider drop-down list.

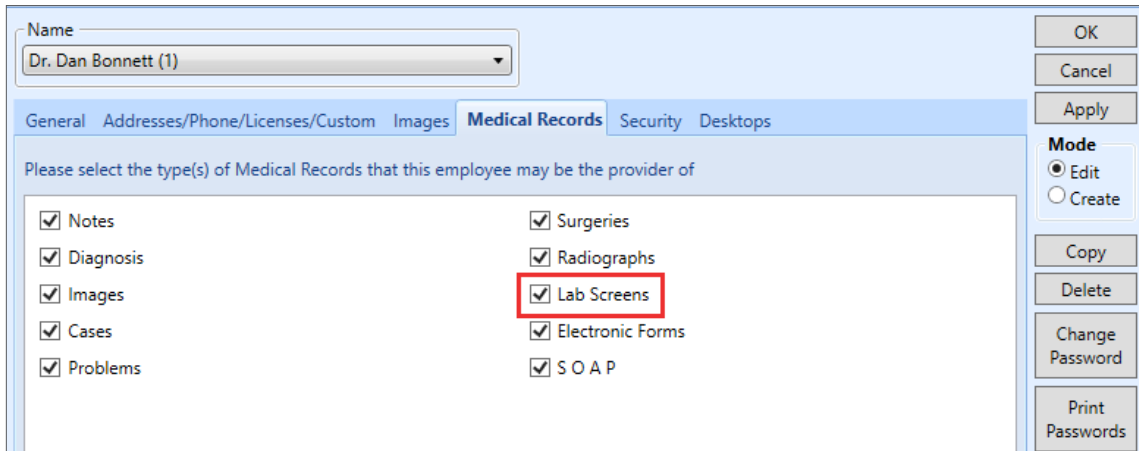
2. Under **Lab Provider**, select the employee associated with the **Employee / Provider** in Impromed.
3. Click **Save**.



Employee Setup

If an employee does not have the rights to submit lab requests, go into **Setup Employees** and give them rights to be a provider of **Lab Screens**.

1. Click  > **Setup** > **Employees** > **Employees**.
2. Select the employee.
3. Click on the **Medical Records** tab.
4. Check **Lab Screens**.
5. Click **Apply**.




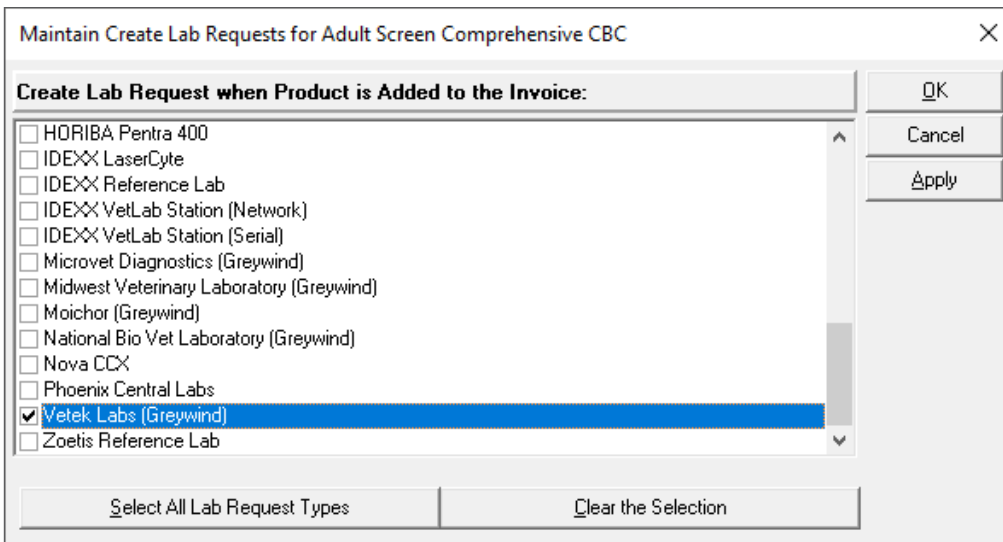
The screenshot shows a software window titled "Employee Setup" for "Dr. Dan Bonnett (1)". The "Medical Records" tab is selected. The window contains a list of medical record types with checkboxes, all of which are checked. The "Lab Screens" checkbox is highlighted with a red rectangular box. On the right side, there are buttons for "OK", "Cancel", "Apply", "Mode" (with "Edit" selected), "Copy", "Delete", "Change Password", and "Print Passwords".

Medical Record Type	Checked
Notes	Yes
Diagnosis	Yes
Images	Yes
Cases	Yes
Problems	Yes
Surgeries	Yes
Radiographs	Yes
Lab Screens	Yes
Electronic Forms	Yes
SOAP	Yes

Setup Product Attachments

Follow the steps below to setup product attachments for Vetek Labs. Doing so will enable operators to add those products to an invoice which will then generate a lab request to Vetek Labs.

1. Click  > **Setup > Products > Product Attachments.**
2. Choose a **Product.**
3. Click the **Attachment Type** drop-down menu.
4. Choose **Create Lab Requests.**
5. The request will be made **When the Product is Added to the Invoice.**
6. Click **Maintain.** The Maintain Create Lab Requests for [product] dialog box opens.
7. Check the box for **Vetek Labs.**



- If Vetek Labs is not showing on the Maintain Create Lab list, you need to return to Greywind Setup to enable Vetek Labs.
- If products were not linked from Vetek Labs lab tests to Improved products, a warning will display. You will need to return to Greywind Setup - Tests tab to link products.

8. Click **OK.**
9. Repeat the steps to attach additional products to Greywind Partners.


Travel Sheet Setup

This topic presents the steps to create a travel sheet for **Vetek Labs**.



If you did not link Vetek Labs lab tests to Impromed products, you will not be able to create a travel sheet.

To create a travel sheet for Vetek Labs:

1. Click  > **Setup** > **Travel Sheets**. The Setup Travel Sheets window opens.
2. Click **Create** under **Mode**.
3. Enter the **Name** for the travel sheet.
4. Under **Lab**, select **Vetek Labs** from the drop-down list.



If Vetek Labs is not showing on the Lab list, you need to return to Greywind Setup to enable the Vetek Labs.

If products were not mapped from Vetek Labs lab tests to Impromed products, a warning will display. You will need to return to Greywind Setup > Tests tab to map (link) products.


5. From the **Product Name**, **Code**, or **BarCode**, select the product for the Vetek Labs lab test.
6. Click **Add to Sheet** then repeat the steps to add additional products.
7. Click **Apply** to save changes. Click **OK** to save changes and close Setup Travel Sheets.

IULR Configuration

To receive lab results from Vetek Labs, it is necessary to configure the Improved Universal Lab Reader (IULR).


To configure the IULR, follow the steps below. If Vetek Labs does not appear in the IULR configuration, you will need to enable the partner in Greywind Partners setup.

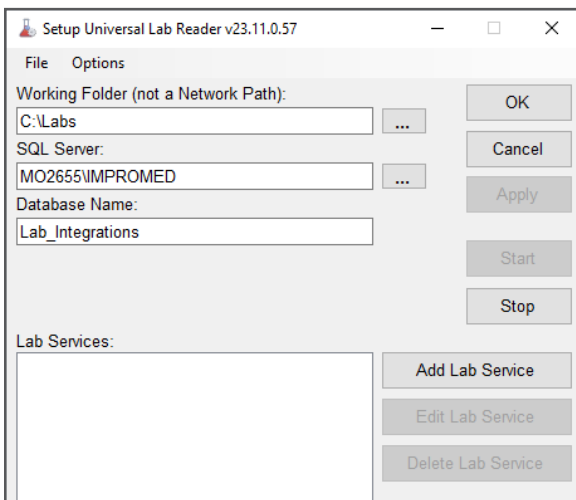
Configure the Lab Reader

1. Click **Start > [All] Programs > Improved Universal Lab Services > Configure ULR.**
2. Click  for the **Working Folder** location.



The Working Folder must be a local folder and does NOT need to be shared.

3. Select the **C:\Labs** folder.
4. Click **OK**.
5. Enter the **SQL Server** (i.e. pdc1\Impromed - **Note:** this is an Impromed standard naming convention. Your server name may vary).
6. Click  to connect to the SQL Server.
7. Select the **Database Name** (i.e. Impromed).

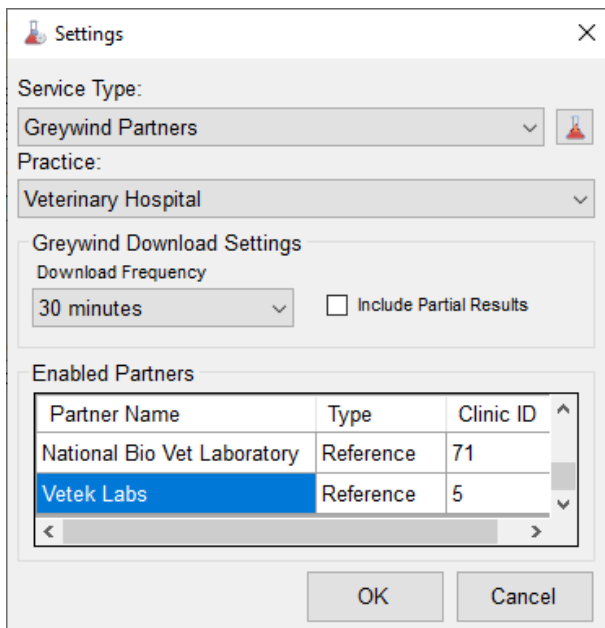


8. Click **Apply**.

Add Lab Service

Once the IULR has been configured, now add the Vetek Labs lab service.

1. In the Setup Universal Lab Reader, click **Add Lab Service**.
2. From the **Service Type** drop-down list, select **Greywind Partners**.
3. Select the **Practice** from the drop-down list.
4. Configure the Download Settings (**Download Frequency** and **Include Partial Results**).
5. Review the **Enabled Partners**. If a partner is not listed, you need to go to Greywind Partners setup page 3 and enable the partner.



Settings

Service Type:
Greywind Partners

Practice:
Veterinary Hospital

Greywind Download Settings
Download Frequency
30 minutes Include Partial Results

Enabled Partners

Partner Name	Type	Clinic ID
National Bio Vet Laboratory	Reference	71
Vetek Labs	Reference	5


OK Cancel

Lab Requisition Workflow


This topic covers both ordering labs from the Travel Sheet and Invoicing through Product Attachments.

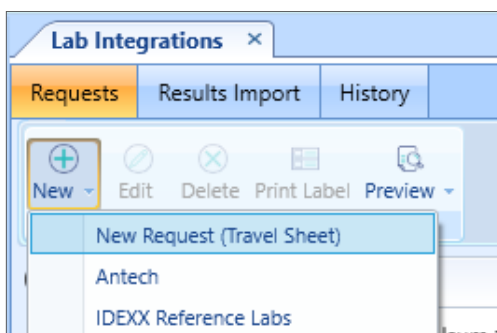
Product Attachment Workflow

If a product has a create lab request attachment for a Greywind Partner, you are able to order through Invoicing. If you have not created product attachments to create lab requests, follow the steps below the "[Setup Product Attachments](#)" on page 9.

1. Click  > **Modules > Invoices**.
2. Select the patient.
3. Add the products attached to Vetek Labs Lab Requests.
4. Conclude the invoice.

Lab Integrations (Travel Sheet) Workflow

1. Click  > **Modules > Lab Integrations**.
2. From the Lab Integrations module, click the **New** button, choose **New Request (Travel Sheet)**.



3. On the Lab Requests screen, select the **Vetek Labs** sheet you created. If you have not created a Vetek Labs travel sheet, refer to the "[Setup Product Attachments](#)" on page 9.
4. Verify the other fields have been filled in correctly.



If the Provider selected on the travel sheet is not linked to Vetek Labs, a prompt will appear to select the Provider.

Select Midwest Veterinary Laboratory (Greywind) Provider

Midwest Veterinary Laboratory (Greywind)

Dan Buller (1048)

OK

Cancel

5. After the order is sent successfully, a PDF will be presented, allowing the business to print/save. The request can be viewed by double-clicking on the Requests tab.

Broken Product Link

In the event a product is removed from **Vetek Labs Tests**, but the product is not removed from the travel sheet, a prompt will display for the operator to select the Vetek Labs Test to link back to the product when a lab request is being made from the travel sheet.

Select Test for Product

Product to link

Adult Screen Comprehensive CBC

Select test

OK

Cancel

1. Click in the **Select test** field and begin typing the name of Vetek Labs' test to match the Improved product.
2. Click **OK** to save changes.

Saving the test here will link the test to the product under Vetek Labs Greywind Partners Setup.