



Zoetis Reference Labs

version 23.13.0 or higher



IMPROMED®

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Overview

Zoetis Reference Laboratories provides full-service diagnostics for clinical and anatomic pathology testing covering most species. This guide will aid in the setup and use to take full advantage of this integration with Impromed.

Zoetis Reference Lab Setup

The steps below will describe the setup screens for Zoetis Reference Labs. The setup page is displayed and saved per business.

To begin, click  > **Setup** > **Lab Integrations** > **Zoetis Reference Lab**.

The Zoetis Reference Lab Setup screen consists of five tabs: "**Settings**" | "**Species**" | "**Genders**" | "**Tests**" | "**Clinicians**". Each tab will be described below.

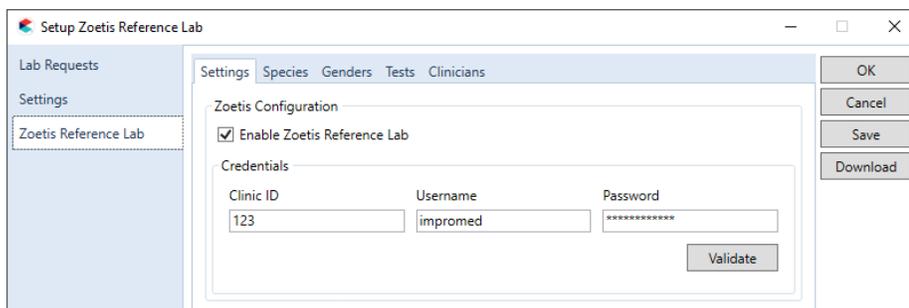
Settings Tab

1. Check the option to **Enable Zoetis Reference Lab**.
2. Enter your Zoetis **Credentials**: Clinic ID, Username, Password.
3. Click **Validate** to verify the credentials are correct.
4. When the credentials have been validated, click the **Download** button to pull the latest lab lists from Zoetis (species, genders, tests, clinicians). This button is available on all tabs.



If the option is not enabled, the Credential fields will be disabled.

If the credentials are not valid, contact Zoetis at 888-965-9652.



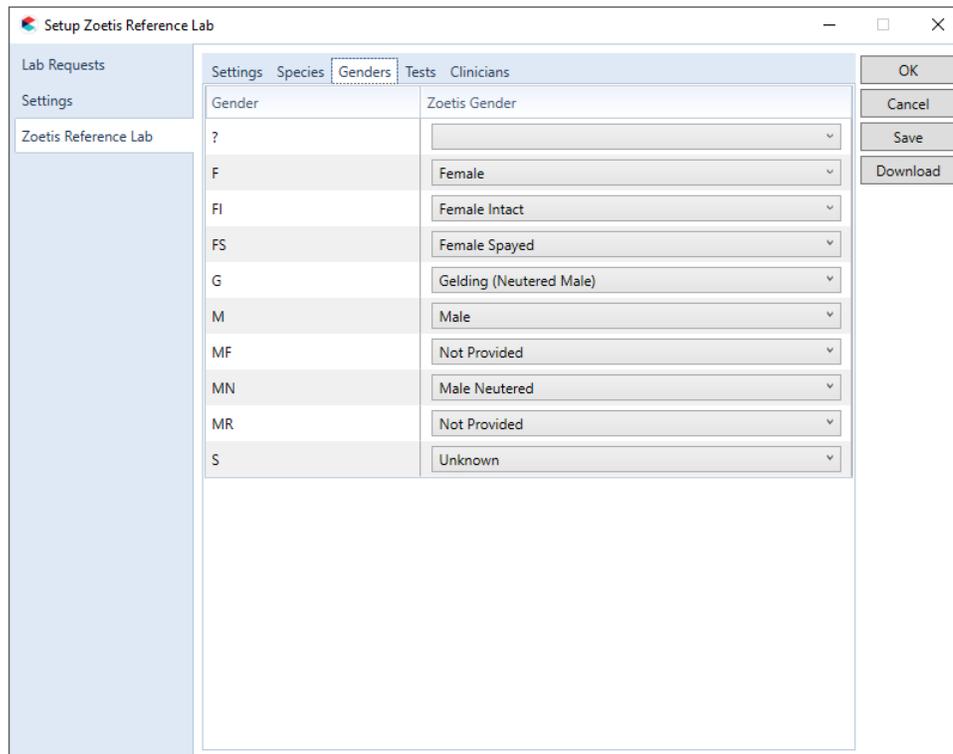
Species Tab

The Species tab is where you map the Impromed species with the Zoetis species.

Species	Zoetis Species
Avian	Avian
Bovine	Bovine
Canine	Canine
Equine	Equine
Feline	Feline
Mustelid	Ferret
Other	Unknown
Reptile	Reptile

Genders Tab

The Genders tab is where you map the Impromed genders with the Zoetis genders.



Gender	Zoetis Gender
?	
F	Female
FI	Female Intact
FS	Female Spayed
G	Gelding (Neutered Male)
M	Male
MF	Not Provided
MN	Male Neutered
MR	Not Provided
S	Unknown

Tests Tab

On the Tests tab, map the Impromed products to the Zoetis tests. Impromed products mapped to Zoetis will be the products that appear for selection when setting up product attachments for lab requests or creating the Zoetis travel sheet.

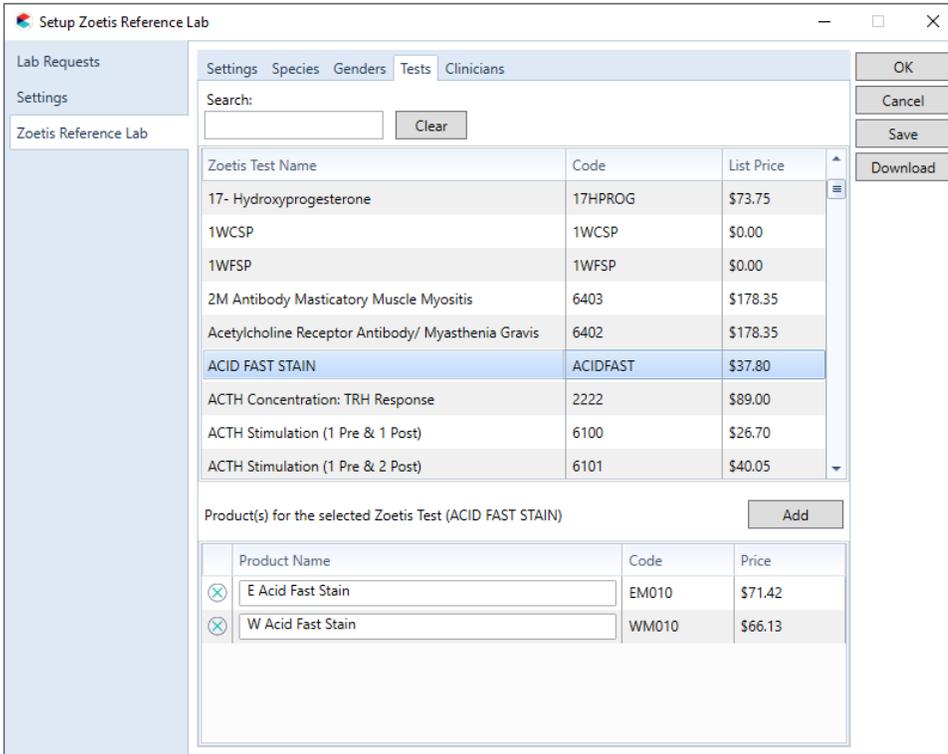
Code List

Search - Allows the user to search by Zoetis test criteria which filters the table as they type.

Zoetis Test Name - Test name provided by Zoetis.

Code - Code associated to the test provided by Zoetis.

List Price - The list price associated with the test code provided by Zoetis.



Linking Products

By selecting a test code in the Tests table, the user is able to use the product grid below the table to add or remove product links.

Add button - Clicking will add a new row to the bottom of the Product link grid. Search for an Improved product to link to the selected Zoetis test.

button - Remove a product link/row.

Product Name - Name of the product in Improved.

Code - Code associated to the product in Improved.

Price - General/base price of the product in Improved.

- ◇ Now that the Zoetis price is displayed, the users can compare it to the product price and adjust pricing as needed for markup purposes.
- ◇ Zoetis pricing would be updated anytime a new list is retrieved.

Clinicians

For ordering labs through Zoetis, it is required to send up a clinician ID. For that reason, we download and store the list of Zoetis clinicians and allow the business to map the clinician to an Impromed employee/provider. That way, as mappings are made, commonly utilized employees tied to the order will automatically send up their associated Zoetis clinician ID.

The screenshot shows a software window titled "Setup Zoetis Reference Lab" with a "Clinicians" tab selected. The window contains a search field with a "Clear" button, a table with two columns: "Employee / Provider" and "Zoetis Clinician", and a set of buttons on the right: "OK", "Cancel", "Save", and "Download".

Employee / Provider	Zoetis Clinician
Dr. Dan Bonnett (1)	<input type="text"/>
Dr. J Moore (7)	<input type="text"/>
Dr. Lisa Lanzo (2)	<input type="text"/>
Practice Manager (0)	<input type="text"/>

Search field allows the list of Employees/Providers in Impromed to be filtered. The search is handy for larger businesses.

Employee/Provider column displays a list of Impromed employees who are currently set as providers for Lab Screens.

Zoetis Clinician drop-down list displays a list of Clinicians for the associated Clinic ID. The list will display first name, last name, and the ID in parentheses, for reference.

Employee Setup

If the business is using Zoetis Reference Labs, the employees/providers submitting tests must have the integration for Zoetis selected in their employee profile.

1. Click  > **Setup** > **Employees** > **Employees**.
2. Select the employee/provider from the **Name** drop-down list.
3. Under **Integrations**, select **Zoetis Reference Lab**.
4. Select the **Zoetis Clinician** name from the drop-down list.

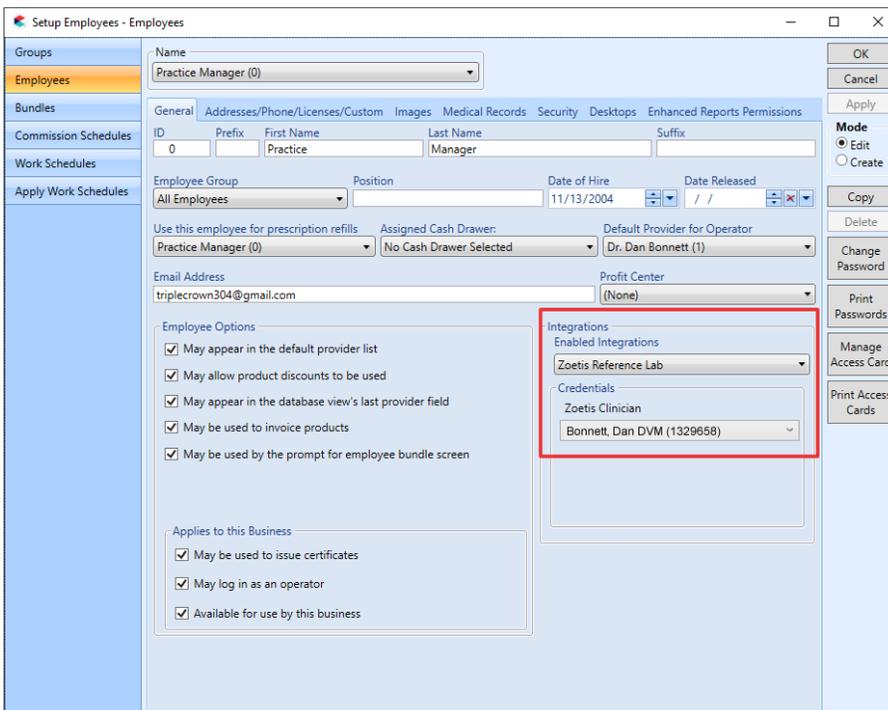


If a mapping was not set under Zoetis Setup, the drop-down list will default to empty.

If mapping was done under Zoetis Setup, the Zoetis Clinician should default to the Clinician in Employee Setup.

If the Employee selected is not set as a Provider for Lab Screens, the drop-down list will be disabled and it will display a tooltip stating the employee must be marked as a provider.

If any changes are made on Setup Employee, when Save/Apply is clicked, it will update the mapping in Zoetis setup, the Clinician mapping page.



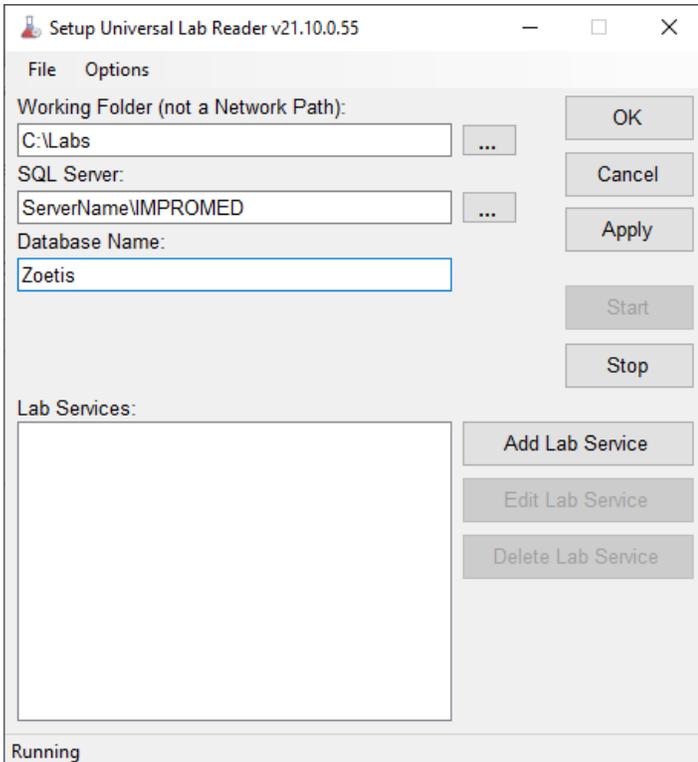
The screenshot shows the 'Setup Employees - Employees' window. The 'Integrations' section is highlighted with a red box. It contains the following information:

- Enabled Integrations:** Zoetis Reference Lab
- Credentials:** Zoetis Clinician
- Selected Clinician:** Bonnett, Dan DVM (1329658)

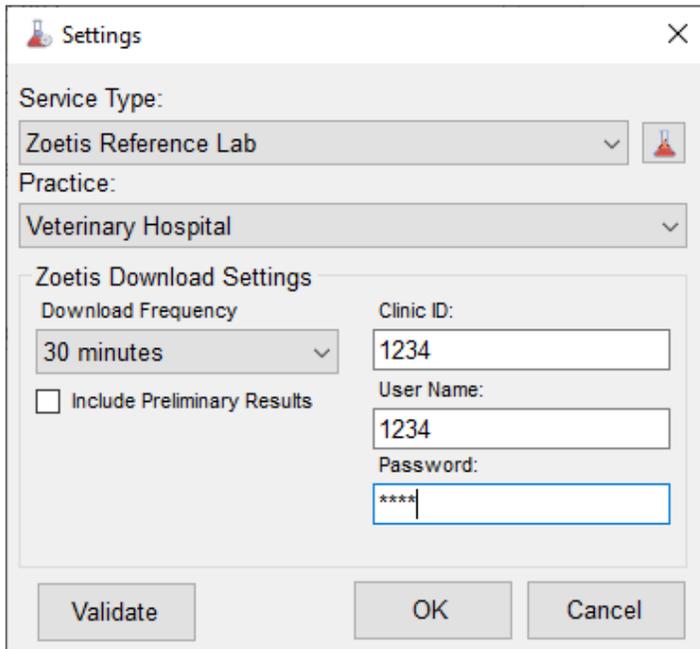
Zoetis IULR Setup

Zoetis Reference Lab is now a lab service in the Impromed Universal Lab Reader.

1. From the Windows® **Start** menu, go to the **Impromed Universal Lab Reader** folder > **Configure ULR**.



2. Verify the **Working Folder**, **SQL Server**, and **Database Name** have been configured. If not, those fields need to be filled in before proceeding.
3. Click **Add Lab Service**.



The screenshot shows a 'Settings' dialog box with the following fields and controls:

- Service Type:** A dropdown menu set to 'Zoetis Reference Lab'.
- Practice:** A dropdown menu set to 'Veterinary Hospital'.
- Zoetis Download Settings:**
 - Download Frequency:** A dropdown menu set to '30 minutes'.
 - Include Preliminary Results:** An unchecked checkbox.
 - Clinic ID:** A text input field containing '1234'.
 - User Name:** A text input field containing '1234'.
 - Password:** A text input field containing '****'.
- Buttons:** 'Validate', 'OK', and 'Cancel' buttons are located at the bottom.

4. Select **Zoetis Reference Lab** from the Service Type drop-down list.
5. Select the **Practice**.
6. Select the **Download Frequency**.
7. Enter the **Clinic ID, User Name, Password**. These must be the same credentials for the business entered under Zoetis Setup in Impromed.
8. Check the option to **Include Preliminary Results**, if preferred.
9. Click **Validate** to verify the credentials are correct.
10. Click **OK** to save changes.



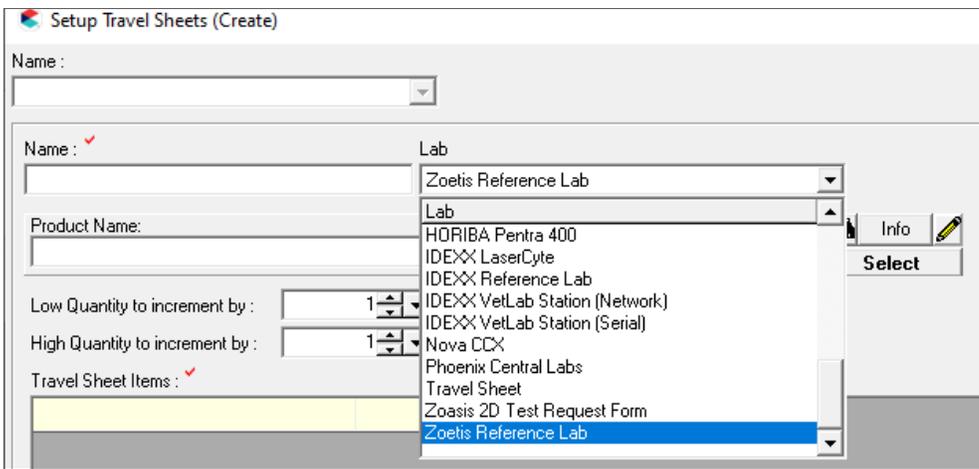
The Zoetis Reference Lab service will only be compatible with an Impromed (database) version that has the Zoetis Reference Lab integration.

If you attempt to add the service to a database that does not contain the appropriate Zoetis schema in the database, you will be given a message stating that the service cannot be added to the IULR due to incompatibility with the version you are on.

Travel Sheet Setup for Zoetis Reference Labs

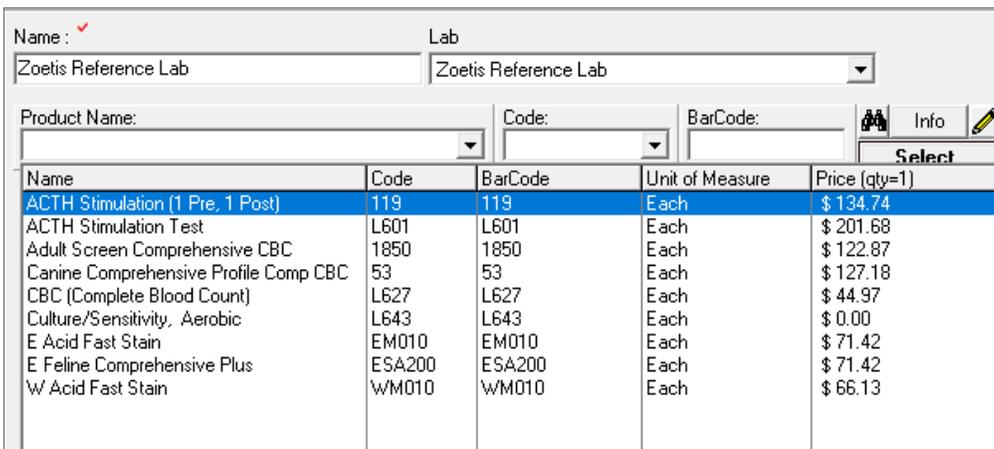
Follow the steps below to create a travel sheet for Zoetis Reference Lab tests.

1. Click  > **Setup** > **Travel Sheets**. The Setup Travel Sheets window opens.
2. Click **Create** under Mode.
3. Enter the **Name** for the travel sheet.
4. Under **Lab**, select **Zoetis Reference Lab**.



5. From the Product Name, Code, or BarCode, select the product for the Zoetis test.

Note: The products in the drop-down list are products linked to a lab code from "Linking Products".



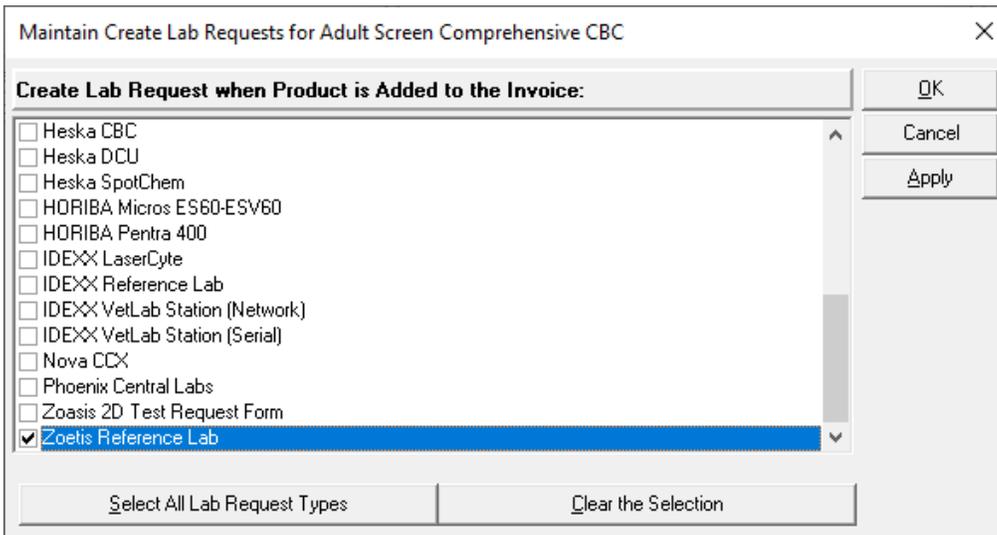
Name	Code	BarCode	Unit of Measure	Price (qty=1)
ACTH Stimulation (1 Pre, 1 Post)	119	119	Each	\$ 134.74
ACTH Stimulation Test	L601	L601	Each	\$ 201.68
Adult Screen Comprehensive CBC	1850	1850	Each	\$ 122.87
Canine Comprehensive Profile Comp CBC	53	53	Each	\$ 127.18
CBC (Complete Blood Count)	L627	L627	Each	\$ 44.97
Culture/Sensitivity, Aerobic	L643	L643	Each	\$ 0.00
E Acid Fast Stain	EM010	EM010	Each	\$ 71.42
E Feline Comprehensive Plus	ESA200	ESA200	Each	\$ 71.42
W Acid Fast Stain	WM010	WM010	Each	\$ 66.13

6. Click **Add to Sheet** then repeat the steps to add additional products.
7. Click **Apply** to save changes. Click **OK** to save changes and close Setup Travel Sheets.

Zoetis Reference Lab Product Attachment

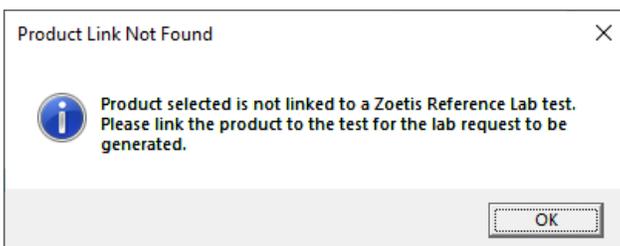
Setup products to create a Zoetis lab request using Product Attachments.

1. Click  > **Setup > Products > Product Attachments.**
2. Choose a Product.
3. Click the **Attachment Type** drop-down menu.
4. Choose **Create Lab Requests.**
5. The request will be made **When** the Product is **Added to the Invoice.**
6. Click **Maintain.** The Maintain Create Lab Requests for [product] dialog box opens.



7. Select **Zoetis Reference Lab.**
8. Click **OK.**
9. Repeat the steps to attach additional products to the Zoetis Reference Lab.

If the product selected is not linked to Zoetis Reference Lab, the following error will appear:



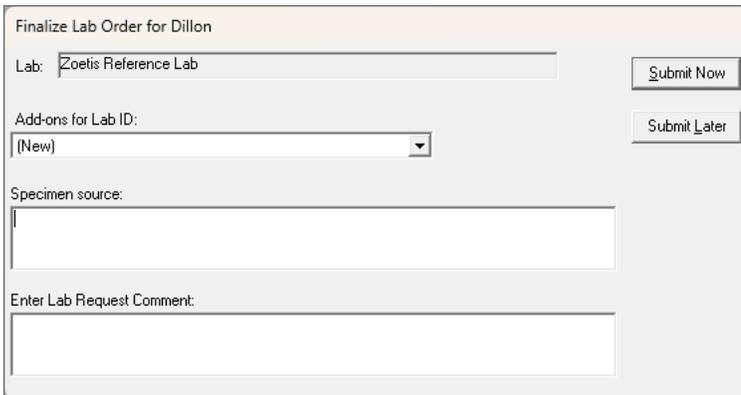
Zoetis Workflow for Ordering Labs

Lab ordering can be done from the Travel Sheet or invoicing through Product Attachments. Both options are covered below.

Product Attachment Workflow

If a product has a create lab request attachment for Zoetis, you are able to order through Invoicing. If you have not created product attachments to create lab requests, follow the steps on the "[Zoetis Reference Lab Product Attachment](#)" on page 13.

1. Click  > **Modules** > **Invoices**.
2. Select the patient.
3. Add the products with product attachments to create Zoetis Lab Requests.
4. Click **OK**. The option to **Submit Now** or **Submit Later** will appear.



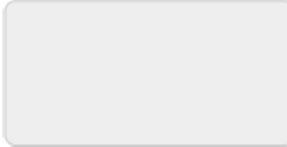
5. Clicking **Submit Now** will show the PDF request which you can print or save.



If the operator forgets to **Submit Now** at any time, concluding the invoice will automatically create the submission for the lab and generate the PDF.



LAB USE ONLY



ORDER MANIFEST

Clinic Info	Patient Info	Order Info
Clinic ID: 900 ZZZTest Hospital 1 123 Main Street - Suite B (Hosp) Chula Vista, CA 91913 ☎ (212) 555-1212	Family: Hughes Pet: Pudding Age: 2 years, 2 months Sex: Female Species: 1400Canine Breed: Labrador Retriever	Order Date: 09/15/2023 Specimen Date: 09/15/2023 Doctor: A New Doctor Requisition Number  1642555

TEST ORDERED

#	Test Code	Test Name	Source
1	2000	Basic CBC, Canine/Feline (healthy, non-geriatric)	-
2	25001490	Canine Respiratory PCR Panel	-

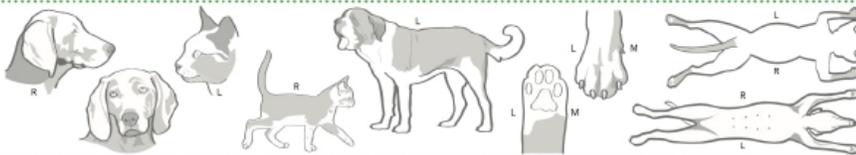
*EMPLOYEE PET:

FOR CASES WHERE THIS INFORMATION IS IMPORTANT

Please provide a brief clinical history for this case: _____

What anatomic location has been sampled in this case? _____

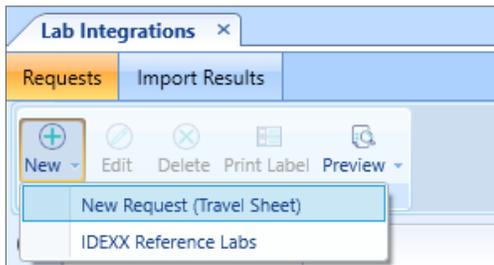
What is your clinical differential diagnosis? _____



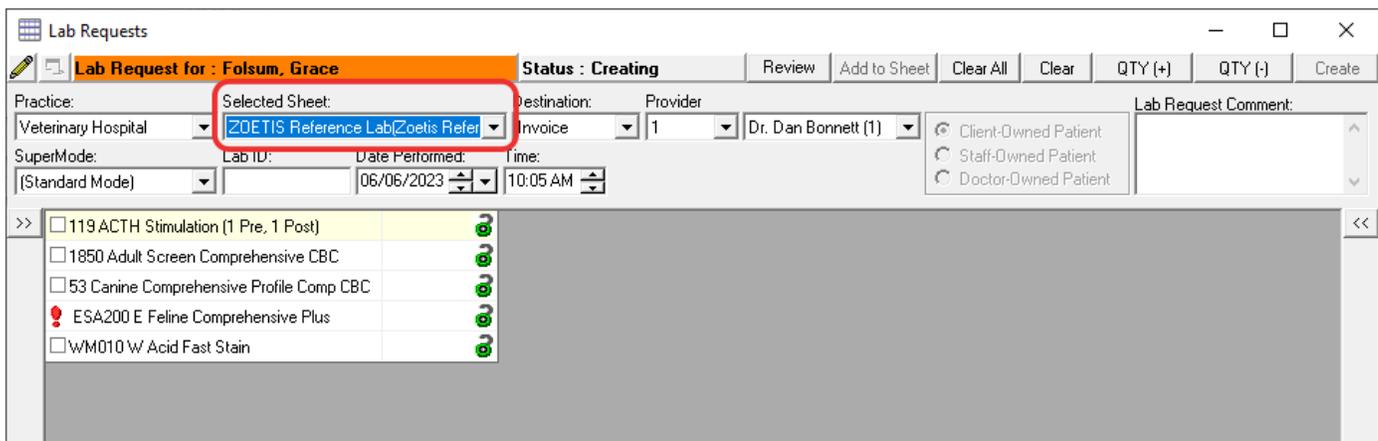
*To qualify for free employee pet testing, a Zoetis Reference Laboratory customer must spend more than \$2,000 per month on Zoetis Reference Laboratory services (up to 10% of spend).

Lab Integrations (Travel Sheet) Workflow

1. Click  > **Modules > Lab Integrations.**
2. From the Lab Integrations module, click the **New** button, choose **New Request (Travel Sheet)**.



3. On the Lab Requests screen, select the **Zoetis Reference Lab** sheet you had previously created. If you have not created a Zoetis travel sheet, refer to the "[Travel Sheet Setup for Zoetis Reference Labs](#)" on [page 12](#).



4. Verify the other fields have been filled in correctly. **Note:** If the Provider selected on the travel sheet is not linked to a Zoetis Clinician, a prompt will appear.
5. After the order is sent successfully, a PDF will be presented, allowing the business to print/save. The PDF can also be referenced by opening the created lab request, and clicking the Show Web Order button.

Workflow Using Bundles

Create lab requests by bundling the Zoetis lab tests under one product. This begins with setup. Follow the steps on [page 7](#) to link Improved products to a Zoetis test. Make sure you use Product Attachments to create lab requests for the Improved products as described on [page 13](#). Next, create a product for the Zoetis tests.

Create a Product

1. Click  > **Setup** > **Products** > **Product Items**.
2. Switch to **Create** Mode.
3. Give the product a name. In our database, the name is ZRL Lab Tests.
4. Proceed with giving the product a code and filling out all other fields on the **General** tab and any other tabs, as needed.
5. Click **Apply/OK**.

Create a Bundle

1. Click  > **Setup** > **Products** > **Product Attachments**.
2. Select the product created for Zoetis lab tests.
3. With Bundle selected as the Attachment Type, click **Maintain**.
4. From Product Name, select a lab test linked to Zoetis.
5. Verify all options fit the product such as the Pricing Options.
6. Click **Apply** to save.
7. Continue selecting products linked to Zoetis tests and click **Apply** to save.
8. When finished, click **OK**.

Setup Product Attachments

Product Name: ZRL Lab Tests (Bun) Code: ZRLT BarCode: ZRLT Info Select OK

Attachment Type: Bundle When: Product is Added to the System

The following component products will also added:

Component Name:	Code:	Quantity Option:	Pric
Adult Screen Comprehensive CBC	1850	Use Quantity of Bundle	Fixe
Aerobic and Anaerobic Cultures	401	Use Quantity of Bundle	Fixe
Bile Acids	L611	Use Quantity of Bundle	Fixe
E Urine Cortisol/Creatinine Ratio	ET770	Use Quantity of Bundle	Fixe

Low Bundle Price: \$ 299.60 High Bundle Price: \$ 661.00 Display Order Maintain

Create Lab Request from Bundle

1. Click on  > **Modules > Invoices.**
2. Select the patient.
3. On the **Invoices** module, click **Add.**
4. Select the Zoetis labs product (i.e., ZRL Lab Tests (Bun)).
5. Select the **Employee** who is a Zoetis clinician.
6. Click **OK** to add to the invoice. The Move Products screen will appear.
7. On Move Products, uncheck any tests not needed for the selected patient.
8. Click **OK.**
9. On the **Finalize Lab Order**, enter a **Specimen source** and/or **Lab Request Comment** for the request.
10. Click **Submit Now** or **Submit Later.**
11. If Submit Now was selected, confirmation the lab request has been made will appear. Click **OK.**
12. The Zoetis order will also be created.



LAB USE ONLY

ORDER MANIFEST

Clinic Info	Patient Info	Order Info
Clinic ID: 900 ZZZTest Hospital 1 123 Main Street - Suite B (Hosp) Chula Vista, CA 91913 ☎ (212) 555-1212	Family: Thorn Pet: Bucky Age: 10 years, 6 months Sex: Male Species: 1400Canine Breed: Pug	Order Date: 11/15/2023 Specimen Date: 11/15/2023 Doctor: A New Doctor Requisition Number  1766693

TEST ORDERED

#	Test Code	Test Name	Source
1	A6180	[ADD ON] Bile Acid Pre/Resting	-
2	A7157	[ADD ON] Anaerobic ID	-
3	ACBCCUP	[ADD ON] CBC Comprehensive Upgrade	-

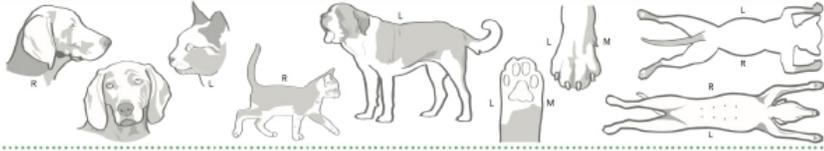
***EMPLOYEE PET:**

FOR CASES WHERE THIS INFORMATION IS IMPORTANT

Please provide a brief clinical history for this case: _____

What anatomic location has been sampled in this case? _____

What is your clinical differential diagnosis? _____



*To qualify for free employee pet testing, a Zoetis Reference Laboratory customer must spend more than \$2,000 per month on Zoetis Reference Laboratory services (up to 10% of spend).

13. Conclude the invoice.

Add Additional Tests to Completed Orders



This feature requires Impromed version 24.20.0 or higher.

Improvements have been made to the existing requisition workflow so operators can easily adapt to adding tests to orders after they were created. In addition to this, there is also the ability to capture charges for orphaned lab results during the import process and the ability to save a lab order for submission later during the invoicing process.

Test Add-ons from Invoice (Product Attachments)

Before adding on tests to a request already sent to Zoetis, the add-ons, or Impromed product, must be mapped to a Zoetis test and setup under Product Attachments (see "[Tests Tab](#)" on page 6 for more details). Once the mapping has been achieved, follow the steps below to add on additional tests.

1. Select the patient.
2. Open **Invoices**.
3. Add the product(s) mapped to Zoetis tests and were setup as a product attachment.
4. A prompt will display to select the existing lab request to add the additional test(s) to.

Finalize Lab Order for Floyd

Lab: Zoetis Reference Lab

Add-ons for Lab ID: 3029301

Specimen source:

Enter Lab Request Comment:

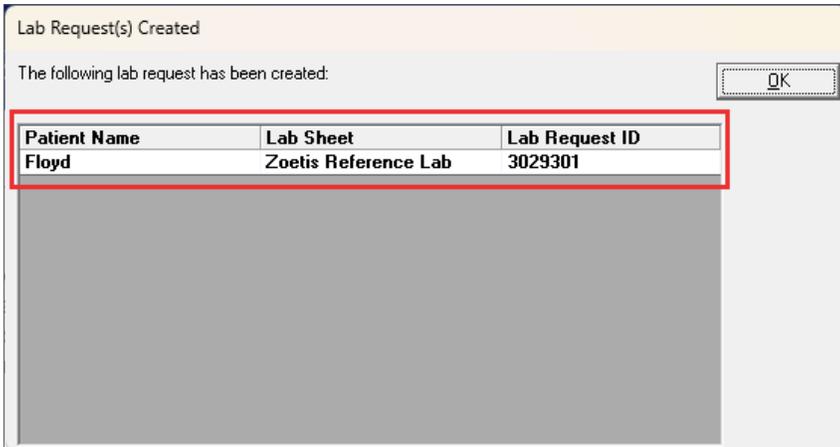
5. Add the **Specimen source** and/or **comment**, as necessary.
6. Click **Submit Now** if ready to send the request to Zoetis. Click **Submit Later** if other tests may be added later and you would prefer to send all requests at the same time.

ZOETIS REFERENCE LABS

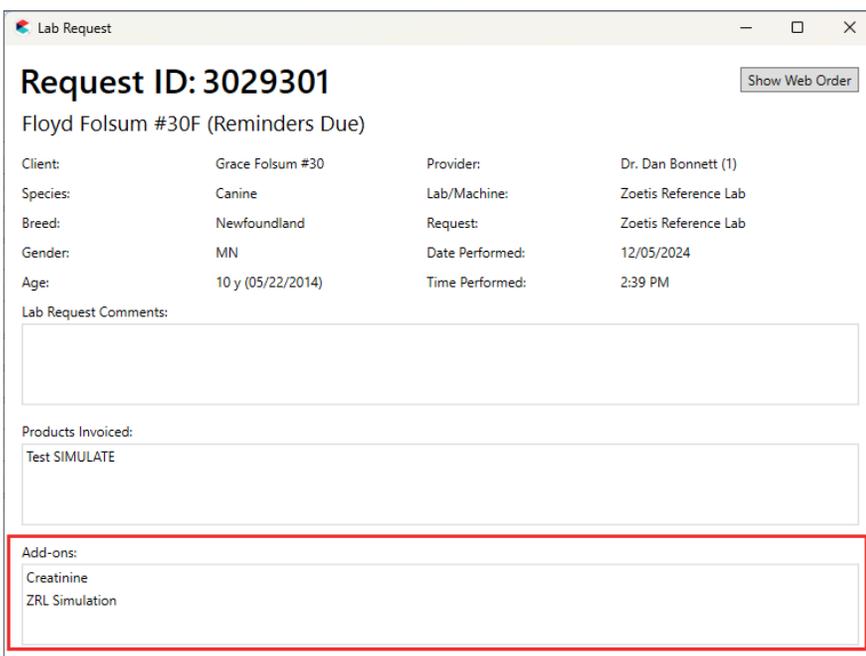


If the operator forgets to **Submit Now** at any time, concluding the invoice will automatically create the submission for the lab and generate the PDF.

- Confirmation will appear that the lab request has been created showing the patient's name and the Lab Request ID.



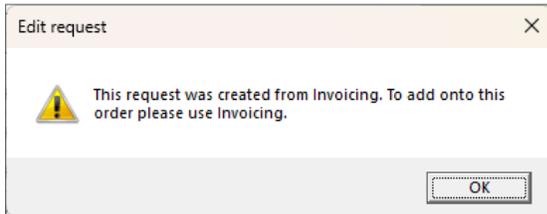
- Click **OK** to close.
- From the **Ribbon**, open **Medical Records > Lab Integrations**.
- On the **Requests** tab, with the lab selected, **right-click > View Request**. The Add-ons will show.



- Click **Show Web Order** to view the order sent to Zoetis.



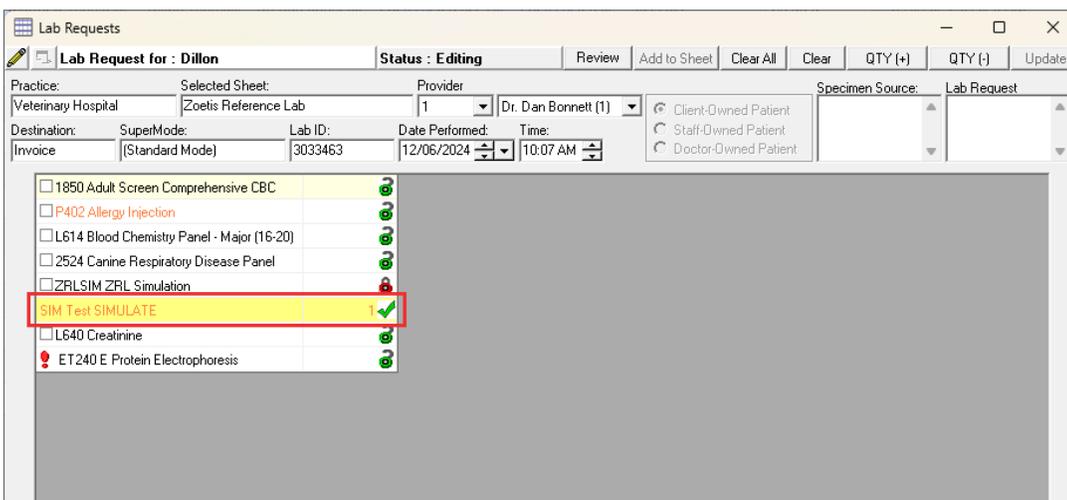
If you choose Edit Request from the right-click menu to add additional tests to the selected request, a prompt will appear to let you know the add-ons must be done through the Invoice since that is how the original request was made.



Test Add-ons from a Travel Sheet

Before adding on tests to a request already sent to Zoetis, the add-ons, or Improved product, must be mapped to a Zoetis test and added to the Zoetis Travel Sheet. Once the mapping has been achieved, follow the steps below to add on additional tests.

1. Select the patient.
2. From the **Ribbon**, click on **Medical Records > Lab Integrations**.
3. On the **Requests** tab, click on the Zoetis lab request created from a travel sheet.
4. **Right-click > Edit Request**. The travel sheet opens with the Zoetis tests. Tests already added will not have the check box.



5. Select the additional test(s) to add to this Zoetis request.

ZOETIS REFERENCE LABS

6. Click **Update**.
7. The PDF requisition will display with all of the tests that were ordered.
8. **Right-click** on the selected request and choose **View Request**.
9. All tests ordered will show.

Lab Request

Request ID: 3033463 [Show Web Order](#)

Dillon Thomas #58A

Client:	Matthew Thomas #58	Provider:	Dr. Dan Bonnett (1)
Species:	Canine	Lab/Machine:	Zoetis Reference Lab
Breed:	Shih Tzu Mix	Request:	Zoetis Reference Lab
Gender:	MN	Date Performed:	12/06/2024
Age:	1 y (12/19/2023)	Time Performed:	10:07 AM

Lab Request Comments:

Products Invoiced:

Test SIMULATE

Add-ons:

Creatinine

10. Click on **Show Web Order** to open the PDF.



The Status of requests will change from Created to In Progress, Partially Imported, or Imported depending on the progress of the request.

Add-ons from ZoetisDx

Operators can place an order from Impromed, view the results within ZoetisDx, then add additional tests onto the order. When they do this, updates are sent to Impromed on what was added and allowing the operator to reconcile the additional tests in Impromed so they can still do the charge capture.

1. In **Lab Integrations > Requests** tab, requests with add-ons through ZoetisDx will have the row attribute of bold added.

Practice	Client	Patient	Provider	Lab/Machine	Request	Lab ID	Status	Create Date/Time	Modified Date/Time	Imported	Created By
Another Animal Hospital	Jennifer Janssen #70	Apollo Janssen...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063308	In Progress	10/21/2024 2:16:12 PM	10/21/2024 2:19:27 PM		Dr. Dan Bonnet...
Another Animal Hospital	Vernon Augsburger #5	Lee Lee Augsbu...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063307	In Progress	10/21/2024 2:11:15 PM	10/21/2024 2:12:43 PM		Dr. Dan Bonnet...
Another Animal Hospital	Vernon Augsburger #5	Lee Lee Augsbu...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063305	In Progress	10/21/2024 1:23:46 PM	10/21/2024 1:24:12 PM		Dr. Dan Bonnet...
Another Animal Hospital	Vernon Augsburger #5	Lee Lee Augsbu...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis Reference L...	9063304	In Progress	10/21/2024 1:22:49 PM	10/21/2024 1:22:50 PM		Dr. Dan Bonnet...
Another Animal Hospital	Vernon Augsburger #5	Lee Lee Augsbu...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis Reference L...	9063303	In Progress	10/21/2024 1:21:07 PM	10/21/2024 1:21:08 PM		Dr. Dan Bonnet...
Another Animal Hospital	Eric Cullen #22	Bailey Cullen #2...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063120	In Progress	10/15/2024 1:32:12 PM			Dr. Dan Bonnet...
Another Animal Hospital	Eric Cullen #22	Bailey Cullen #2...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis Reference L...	9063073	In Progress	10/14/2024 3:33:25 PM			Dr. Dan Bonnet...
Another Animal Hospital	Vernon Augsburger #5	Lee Lee Augsbu...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063690	Updated	11/4/2024 1:46:43 PM	11/4/2024 1:50:35 PM	10/3/2021 11:54:16 PM	Dr. Dan Bonn...
Another Animal Hospital	Miscellaneous Sales #0	Miscellaneous...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063430	Updated	10/24/2024 4:58:53...	10/24/2024 5:00:20 PM	10/3/2021 11:54:16 PM	Dr. Dan Bonn...
Another Animal Hospital	Miscellaneous Sales #0	Miscellaneous...	Hospital Personnel (0)	Zoetis Reference Lab	Zoetis_simulation	9063429	Updated	10/24/2024 4:52:13...	10/24/2024 4:54:25 PM	10/3/2021 11:54:16 PM	Dr. Dan Bonn...
Another Animal Hospital	Miscellaneous Sales #0	Miscellaneous...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis Reference...	9063420	Updated	10/24/2024 3:50:29...	10/24/2024 3:51:33 PM	10/24/2024 12:50:30 PM	Dr. Dan Bonn...
Another Animal Hospital	Miscellaneous Sales #0	Miscellaneous...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063417	Updated	10/24/2024 3:36:31...	10/24/2024 3:44:10 PM	10/3/2021 11:54:16 PM	Dr. Dan Bonn...
Another Animal Hospital	Miscellaneous Sales #0	Miscellaneous...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063416	Updated	10/24/2024 3:31:07...	10/24/2024 3:33:12 PM	10/3/2021 11:54:16 PM	Dr. Dan Bonn...
Another Animal Hospital	Jennifer Janssen #70	Apollo Jansse...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063349	Updated	10/22/2024 10:57:52...	10/22/2024 10:58:52 AM	10/3/2021 11:54:16 PM	Dr. Dan Bonn...
Another Animal Hospital	Gavin McBride #46	Bear McBride...	Dr. Dan Bonnett (1)	National Bio Vet Laboratory	NBV_grey_test	1001241	Updated	10/17/2024 11:58:44...	10/17/2024 12:21:13 PM	10/17/2024 8:58:45 AM	Dr. Dan Bonn...
Another Animal Hospital	Gavin McBride #46	Pixie McBride...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063189	Updated	10/17/2024 11:48:19...	10/17/2024 11:50:27 AM	10/3/2021 11:54:16 PM	Dr. Dan Bonn...
Another Animal Hospital	Gavin McBride #46	Pixie McBride...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063188	Updated	10/17/2024 11:35:40...	10/17/2024 11:39:39 AM	10/3/2021 11:54:16 PM	Dr. Dan Bonn...
Another Animal Hospital	Vernon Augsburger #5	Lee Lee Augsbu...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063173	Updated	10/16/2024 4:59:46...	10/16/2024 5:00:31 PM	10/3/2021 11:54:16 PM	Dr. Dan Bonn...
Another Animal Hospital	Vernon Augsburger #5	Lee Lee Augsbu...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063166	Updated	10/16/2024 3:03:36...	10/16/2024 3:04:46 PM	10/3/2021 11:54:16 PM	Dr. Dan Bonn...
Another Animal Hospital	Vernon Augsburger #5	Lee Lee Augsbu...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063165	Updated	10/16/2024 1:58:29...			Dr. Dan Bonn...
Another Animal Hospital	Vernon Augsburger #5	Lee Lee Augsbu...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063164	Updated	10/16/2024 1:36:36...			Dr. Dan Bonn...
Another Animal Hospital	Vernon Augsburger #5	Lee Lee Augsbu...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063163	Updated	10/16/2024 1:31:11...	10/17/2024 1:17:52 PM	10/3/2021 11:54:16 PM	Dr. Dan Bonn...
Another Animal Hospital	Gavin McBride #46	Bear McBride #...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063187	Imported	10/17/2024 11:22:30 A...	10/17/2024 11:36:30 AM	10/3/2021 11:54:16 PM	Dr. Dan Bonn...
Another Animal Hospital	Gavin McBride #46	Bear McBride #...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis_simulation	9063186	Imported	10/17/2024 11:16:42 A...	10/17/2024 11:20:20 AM	10/3/2021 11:54:16 PM	Dr. Dan Bonn...
Another Animal Hospital	Vernon Augsburger #5	Lee Lee Augsbu...	Dr. Dan Bonnett (1)	Zoetis Reference Lab	Zoetis Reference L...	TEMP_ID	Not Completed	10/21/2024 1:19:20 PM			Dr. Dan Bonn...



- The status of "Updated" would apply to any and all requests that have been finalized by the lab, imported into Impromed, then more tests (like add-ons) imported as well.
- The result in the medical record history will also have a revision count increased.
- There is a new column in Lab Integrations for when tests get added to reflect the last Modified Date/Time.

ZOETIS REFERENCE LABS

- The **Update** button will show the number of requests updated. If more than nine requests were updated, the number will show as 9+:



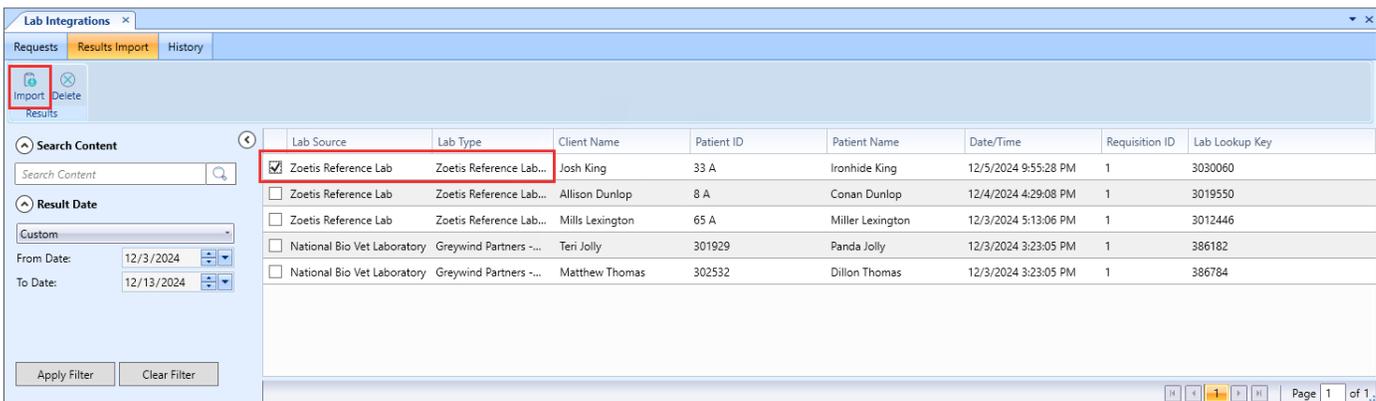
The row being bold is what triggers the count on the Update button, not the status. The row could be bold with In Progress, Partially Imported, or Updated.

- To update a request, select the request and click **Update**.
- From the Update Zoetis Request, you have the following options:
 - ◆ **Add the requests to an existing invoice.** If this is the option you choose, select the open invoice from the drop-down list.
 - ◆ **Create a new invoice** will place the add-ons on a new invoice for the client/patient.
 - ◆ If you choose, **Do not add to invoice**, nothing is added to the invoice but the "reconciliation" is marked as done...the bold attribute is removed from the row.

Import Orphan Results

If lab results don't import automatically, manually import them from the Results Import tab and capture charges.

- From the **Ribbon**, click on **Medical Records > Lab Integrations > Results Import** tab.
- Select the result then click **Import**.

A screenshot of a software window titled 'Lab Integrations'. The 'Results Import' tab is active. On the left, there are buttons for 'Import' (highlighted with a red box) and 'Delete'. Below these are search and filter options. The main area contains a table with the following columns: Lab Source, Lab Type, Client Name, Patient ID, Patient Name, Date/Time, Requisition ID, and Lab Lookup Key. The first row is bolded and has a checked checkbox in the 'Lab Source' column.

Lab Source	Lab Type	Client Name	Patient ID	Patient Name	Date/Time	Requisition ID	Lab Lookup Key
<input checked="" type="checkbox"/> Zoetis Reference Lab	Zoetis Reference Lab...	Josh King	33 A	Ironhide King	12/5/2024 9:55:28 PM	1	3030060
<input type="checkbox"/> Zoetis Reference Lab	Zoetis Reference Lab...	Allison Dunlop	8 A	Conan Dunlop	12/4/2024 4:29:08 PM	1	3019550
<input type="checkbox"/> Zoetis Reference Lab	Zoetis Reference Lab...	Mills Lexington	65 A	Miller Lexington	12/3/2024 5:13:06 PM	1	3012446
<input type="checkbox"/> National Bio Vet Laboratory	Greywind Partners -...	Teri Jolly	301929	Panda Jolly	12/3/2024 3:23:05 PM	1	386182
<input type="checkbox"/> National Bio Vet Laboratory	Greywind Partners -...	Matthew Thomas	302532	Dillon Thomas	12/3/2024 3:23:05 PM	1	386784

- From **Import Lab Selection: Import Destination**, choose from the following:
 - ◆ **Select Open Lab Request** will import the results to the client and patient selected when **Select Request** is clicked.
 - ◆ **Find Client/Patient** will change the display so you can search for the client and patient. It also provides the option to **Select & Invoice** or **Select & Import**. To capture the charges for the tests, click on **Select & Invoice**.

Import Destination

Select Open Lab Request Find Client/Patient

Find

Client Quick Search

Patient Quick Search

Selected Client/Patient

Client
Matthew Thomas #58

Patient
Dillon Thomas #58A

Medical Record Association

Provider
Dr. Dan Bonnett (1)

SOAP
(None)

Case
(None)

Problem
(None)

Cancel Select & Invoice Select & Import

Select & Invoice

The following occurs when the operator selects the option to **Find Client/Patient** and **Select & Invoice**.

- From the **Import Lab Selection**, click on **Select & Invoice**.
- From the **Invoice Selection**, select the invoice from the drop-down list.

Invoice Selection

Add to existing New invoice

944 - 12/2/2024 11:49 AM

Select Invoice Item

Product	Provider	Section
Select a Product	Dr. Dan Bonnett (1)	
Quantity	Price	Tax
0	\$0.00	(None)
Discount		
(None)		

Apply

Products to be added to invoice

Product Name	Code	Price	Test Name	Test Code
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Cancel Finish

3. Select the product for the lab test to add to the invoice.

Invoice Selection

Add to existing New invoice

944 - 12/2/2024 11:49 AM

Select Invoice Item

Product	Provider	Section
SIMULATE	Dr. Dan Bonnett (1)	Daily Cares
Quantity	Price	Tax
1	\$75.00	(None)
Discount		
(None)		

Apply

Products to be added to invoice

Product Name	Code	Price	Test Name	Test Code
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Cancel Finish

4. Click **Apply**.

5. Continue adding tests, as needed.

6. Click Finish.

Invoice Selection

Add to existing New invoice

949 - 12/10/2024 8:45 AM

Select Invoice Item

Product: ... Provider: Section:

Quantity: Price: Tax: Discount:

Apply

Products to be added to invoice

Product Name	Code	Price	Test Name	Test Code
Test SIMULATE	SIM	125.00	Simulation Test	SIMTEST

Cancel Finish

7. The product(s) will be added to the invoice and the lab results imported to the patient's medical record.

Select & Import

- Clicking on this button will import the lab result to the selected patient's medical record.