



B&L Laboratory

User Guide

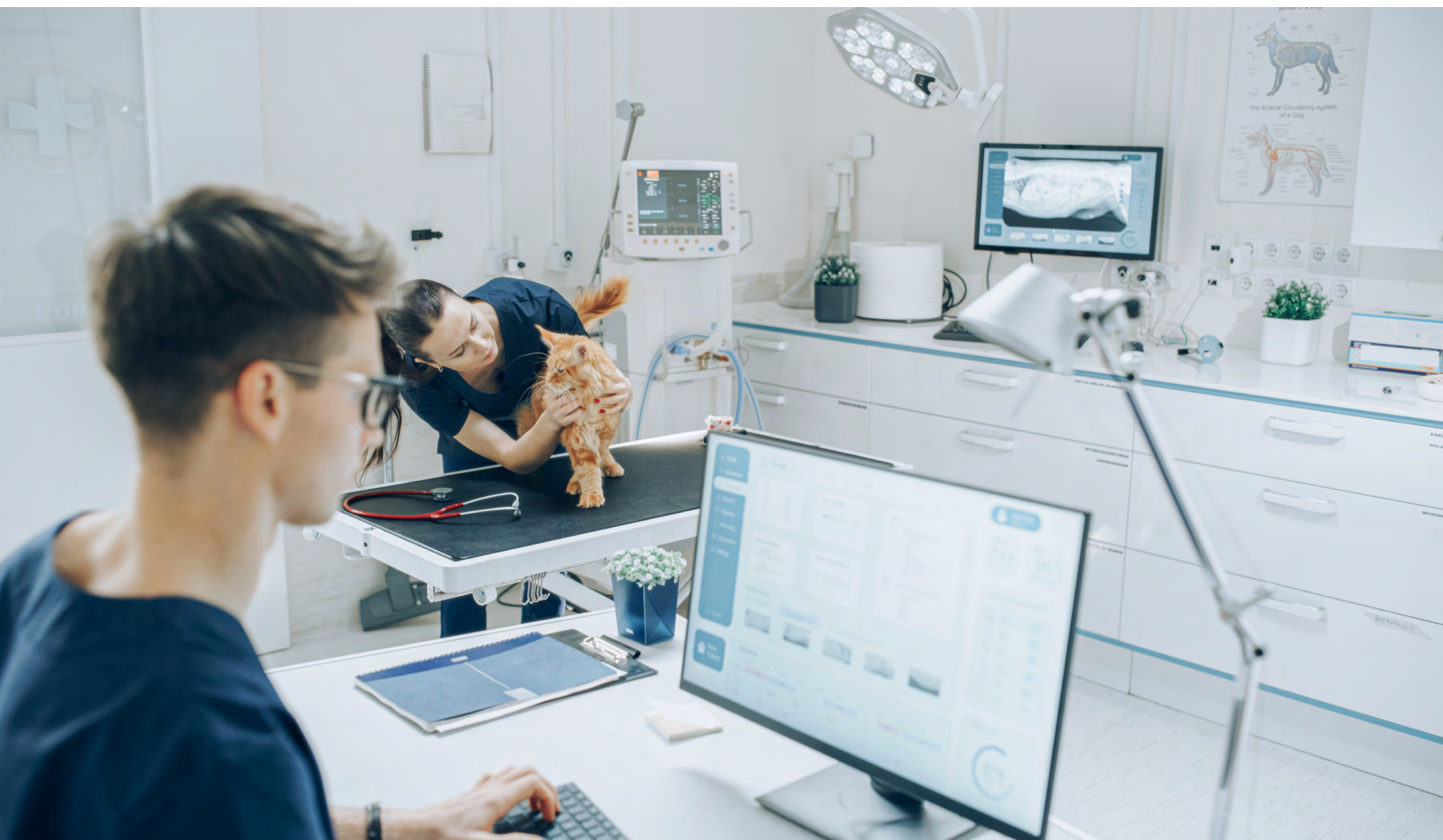


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Overview

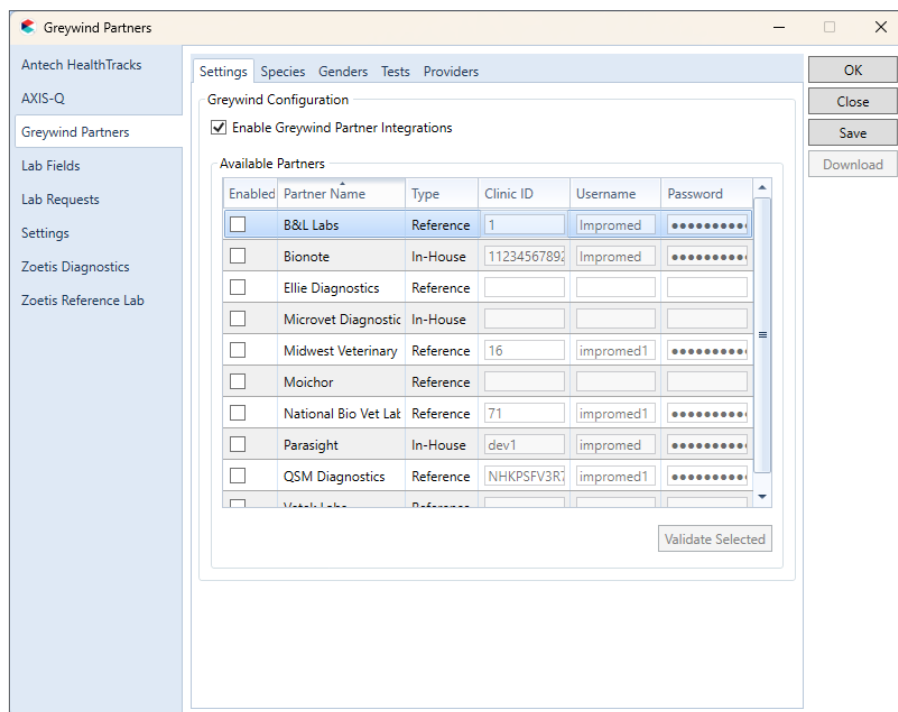
Impromed integrates with **B&L Labs** to provide the lab workflow from requisitioning to results.

Setup

The steps below will go through the process to enable the use of the B&L Labs integration. You will need your credentials for B&L Labs.

Settings Tab

1. Click  > **Setup > Lab Integrations > Greywind Partners**.
2. Check the box to **Enable Greywind Partner Integrations**.
3. Check the box to enable the **B&L Labs** integration.



Enabled	Partner Name	Type	Clinic ID	Username	Password
<input checked="" type="checkbox"/>	B&L Labs	Reference	1	Impromed	*****
<input type="checkbox"/>	Bionote	In-House	1123456789	Impromed	*****
<input type="checkbox"/>	Ellie Diagnostics	Reference			
<input type="checkbox"/>	Microvet Diagnostic	In-House			
<input type="checkbox"/>	Midwest Veterinary	Reference	16	impromed1	*****
<input type="checkbox"/>	Moichor	Reference			
<input type="checkbox"/>	National Bio Vet Lab	Reference	71	impromed1	*****
<input type="checkbox"/>	Parasight	In-House	dev1	impromed	*****
<input type="checkbox"/>	QSM Diagnostics	Reference	NHKPSFV3R7	impromed1	*****
<input type="checkbox"/>	VetsLab	Reference			

4. Enter the credentials provided to you by B&L Labs.
5. Click the **Validate Selected** button. If the credentials entered could not be validated, contact B&L Labs to verify your credentials.

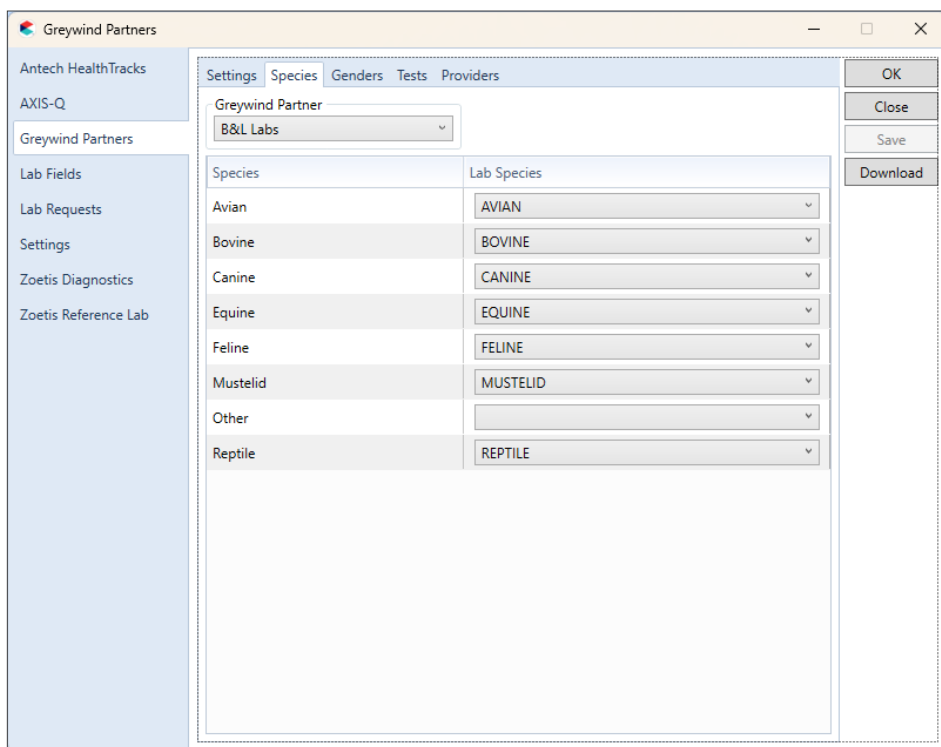
- After validation has been confirmed, click **Download** to map the **Species**, **Genders**, **Tests** available, and **Providers**.



When Greywind Partner is checked, the Clinic ID, Username, and Password fields will be outlined in red to indicate required fields.

Species Tab

- On the Species tab select **B&L Labs** from the Greywind Partners drop-down list to map the Species.
- After the Download button is clicked, the mapping of Species may be done automatically. However, if some species did not get mapped or not mapped correctly, select the species from the Lab Species drop-down list.
- Click **Save** to save changes.

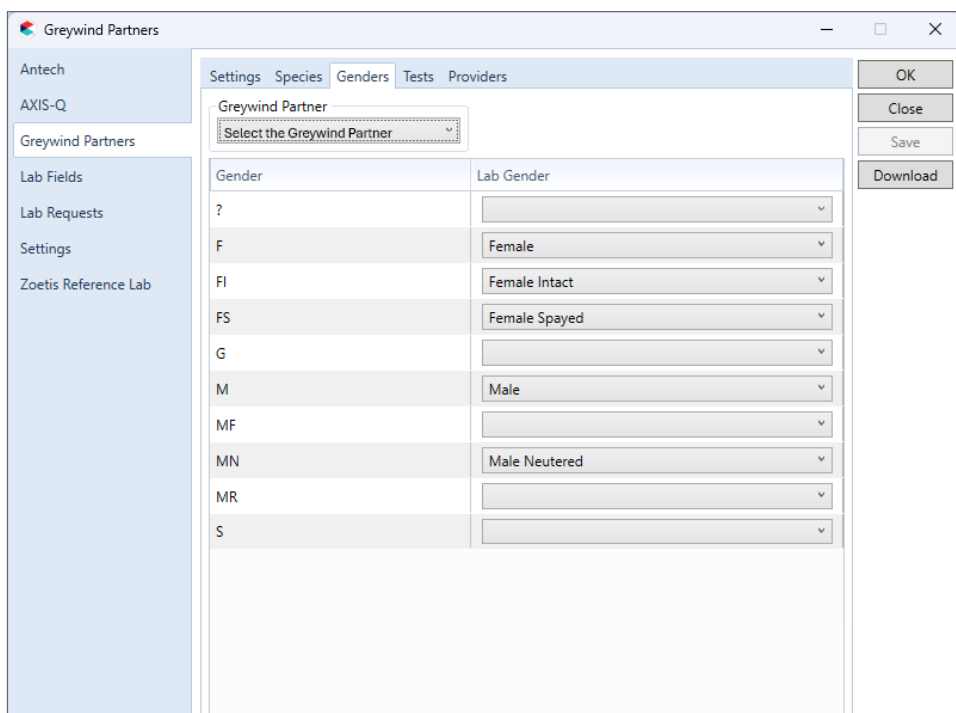


Species	Lab Species
Avian	AVIAN
Bovine	BOVINE
Canine	CANINE
Equine	EQUINE
Feline	FELINE
Mustelid	MUSTELID
Other	
Reptile	REPTILE

Genders Tab

On the Genders tab, map the Impromed genders to B&L Labs's genders.

1. On the **Genders** tab, select **B&L Labs** as the Greywind Partner.
2. If the Download button was clicked, most of the genders should populate. However, this is an opportunity to map genders that weren't downloaded or map those that may have been mapped incorrectly.
3. Click **Save** to save changes.



The screenshot shows the 'Greywind Partners' application window with the 'Genders' tab selected. The interface includes a sidebar with navigation options: Antech, AXIS-Q, Greywind Partners, Lab Fields, Lab Requests, Settings, and Zoetis Reference Lab. The main content area has tabs for Settings, Species, Genders, Tests, and Providers. Below the tabs, there is a 'Greywind Partner' dropdown menu with the text 'Select the Greywind Partner'. To the right of this menu are buttons for OK, Close, Save, and Download. The main table has two columns: 'Gender' and 'Lab Gender'. The table contains the following rows:

Gender	Lab Gender
?	
F	Female
FI	Female Intact
FS	Female Spayed
G	
M	Male
MF	
MN	Male Neutered
MR	
S	

Tests Tab

To send lab requests to B&L Labs, you must map the lab tests from B&L Labs to an Impromed product. After doing so, you can add those products to a travel sheet to submit a lab requisition or you can associate the mapped products using Product Attachments to create lab requests when those products are added to an invoice.

1. On the **Tests** tab, select **B&L Labs** as the Greywind Partner.
2. On the **Lab Test Name** table, select a partner lab test.
3. Below the table, click the **Add** button (). This adds the Product Name, Code, and Price fields to select the Impromed product to match with B&L Labs's lab test.

Greywind Partners

Antech
AXIS-Q
Greywind Partners
Lab Fields
Lab Requests
Settings
Zoetis Reference Lab

Settings Species Genders Tests Providers

Search: cbc Clear Greywind Partner

Lab Test Name	Code	List Price
Add on CBC	131	\$20.41
Avian/Reptile CBC	320	\$32.58
CBC /CHEM 25	101	\$38.31
CBC Chem. 17	151	\$29.96
CBC Chem. 17 T4 U/A SDMA + BNP	1044SB	\$99.31
CBC Chem. 25 T4 BNP	103B	\$76.00
CBC Chem. 25 T4 BNP + SDMA	103SB	\$92.24
CBC Chem. 25 T4 U/A SDMA +BNP	725SB	\$105.96
CBC w/Manu Diff	321A	\$21.50

Product(s) for the selected Lab Test (103B - CBC Chem. 25 T4 BNP)

Product Name	Code	Price
Adult Screen Comprehensive CBC	1850	\$122.87

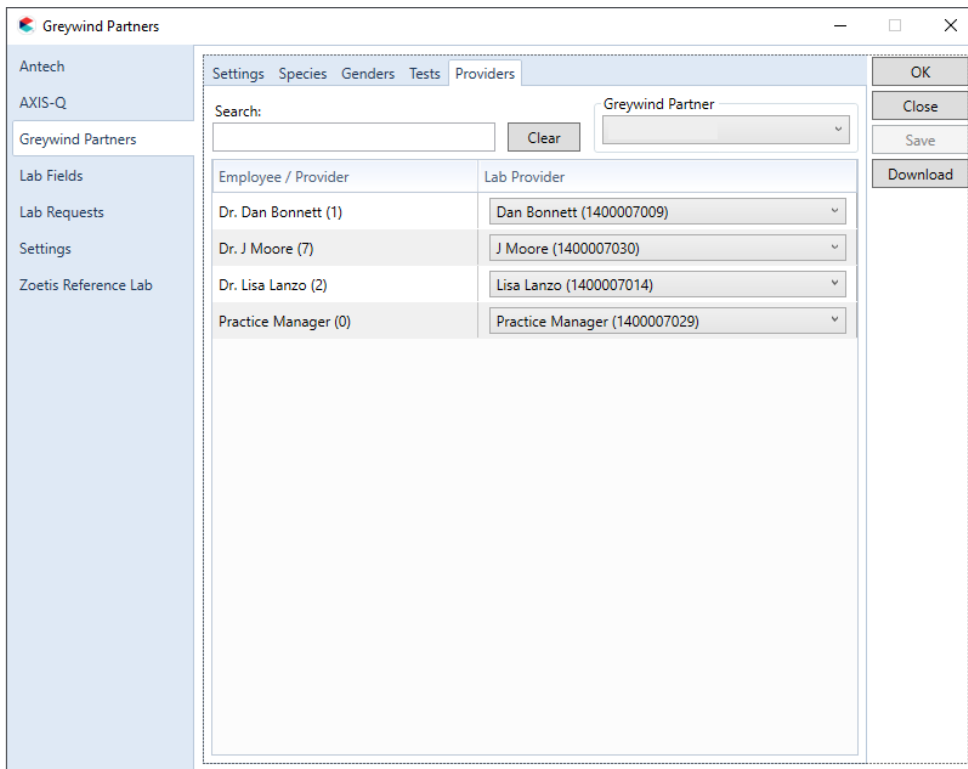
OK
Close
Save
Download

4. In the **Product Name** field, enter the name of the Impromed product to match B&L Labs's test.
5. If an Impromed product was added in error, click the **Remove** button () to remove the product.
6. Click **Save**.

Providers Tab

On the Providers tab, map the Employee / Provider to the Lab Provider for B&L Labs. If an employee is not listed as a provider, they may need to be setup as a provider in [“Employee Setup” on page 8](#).

1. On the **Providers** tab, select **B&L Labs** as the Greywind Partner.
2. After clicking the Download button, the mapping of providers may be done automatically. However, if some providers did not get mapped or were not mapped correctly, select the provider from the Lab Provider drop-down list.
3. Under **Lab Provider**, select the employee associated with the Employee / Provider in Impromed.
4. Click **Save**.




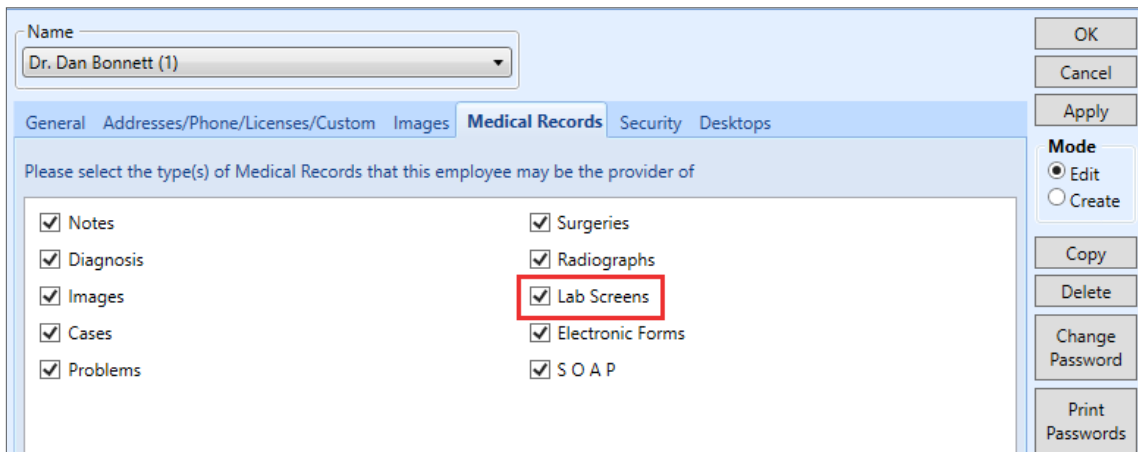
The screenshot shows the 'Greywind Partners' application window with the 'Providers' tab selected. The interface includes a sidebar with navigation options: Antech, AXIS-Q, Greywind Partners, Lab Fields, Lab Requests, Settings, and Zoetis Reference Lab. The main content area has tabs for Settings, Species, Genders, Tests, and Providers. The Providers tab is active, showing a search bar with a 'Clear' button and a 'Greywind Partner' dropdown menu. Below this is a table with two columns: 'Employee / Provider' and 'Lab Provider'. The table contains four rows of data, each with a dropdown arrow in the 'Lab Provider' column. To the right of the table are buttons for OK, Close, Save, and Download.

Employee / Provider	Lab Provider
Dr. Dan Bonnett (1)	Dan Bonnett (1400007009)
Dr. J Moore (7)	J Moore (1400007030)
Dr. Lisa Lanzo (2)	Lisa Lanzo (1400007014)
Practice Manager (0)	Practice Manager (1400007029)

Employee Setup

If an employee does not have the rights to submit lab requests, go into Setup Employees and give them rights to be a provider of Lab Screens.

1. Click  > **Setup > Employees > Employees.**
2. Select the employee.
3. Click on the **Medical Records** tab.
4. Check **Lab Screens**.
5. Click **Apply**.



The screenshot shows the 'Employee Setup' window for 'Dr. Dan Bonnett (1)'. The 'Medical Records' tab is selected. The window contains a list of medical record types with checkboxes, a 'Mode' section with 'Edit' and 'Create' radio buttons, and a sidebar with buttons for 'OK', 'Cancel', 'Apply', 'Copy', 'Delete', 'Change Password', and 'Print Passwords'.


Please select the type(s) of Medical Records that this employee may be the provider of	
<input checked="" type="checkbox"/> Notes	<input checked="" type="checkbox"/> Surgeries
<input checked="" type="checkbox"/> Diagnosis	<input checked="" type="checkbox"/> Radiographs
<input checked="" type="checkbox"/> Images	<input checked="" type="checkbox"/> Lab Screens
<input checked="" type="checkbox"/> Cases	<input checked="" type="checkbox"/> Electronic Forms
<input checked="" type="checkbox"/> Problems	<input checked="" type="checkbox"/> S O A P

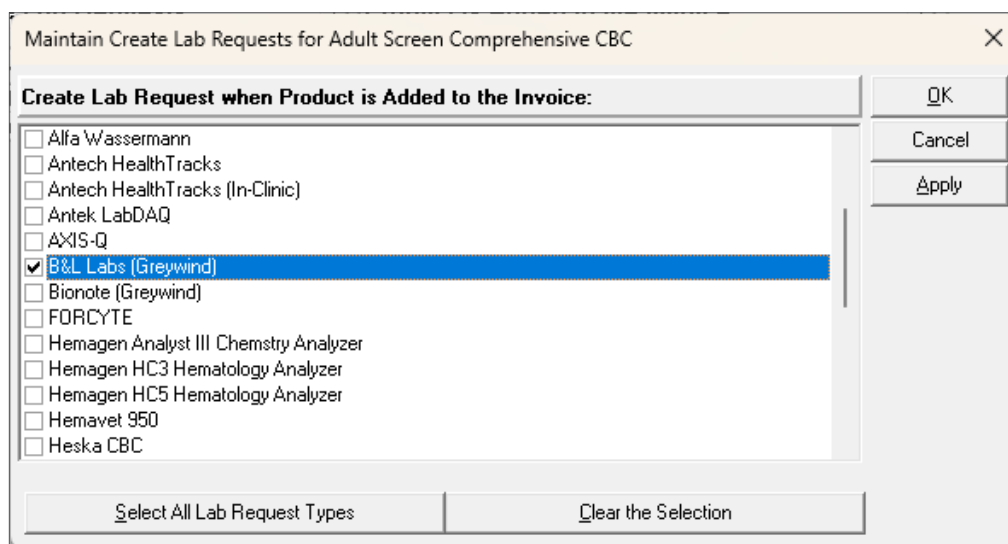
Mode:
☒ Edit
☐ Create

Buttons: OK, Cancel, Apply, Copy, Delete, Change Password, Print Passwords

Setup Product Attachments

Follow the steps below to setup product attachments for B&L Labs. Doing so will enable operators to add those products to an invoice which will then generate a lab request to B&L Labs.

1. Click  > **Setup > Products > Product Attachments**.
2. Choose a Product.
3. Click the **Attachment Type** drop-down menu.
4. Choose **Create Lab Requests**.
5. The request will be made When the Product is Added to the Invoice.
6. Click **Maintain**. The Maintain Create Lab Requests for [product] dialog box opens.
7. Check the box for **B&L Labs**.



- If B&L Labs is not showing on the Maintain Create Lab list, you need to return to Greywind Setup to enable B&L Labs.
- If products were not linked from B&L Labs lab tests to Improved products, a warning will display. You will need to return to Greywind Setup - Tests tab to link products.

8. Click **OK**.
9. Repeat the steps to attach additional products to Greywind Partners.


Travel Sheet Setup

This topic presents the steps to create a travel sheet for B&L Labs.



If you did not link B&L Labs lab tests to Impromed products, you will not be able to create a travel sheet.

To create a travel sheet for **B&L Labs**:

1. Click  > **Setup** > **Travel Sheets**. The Setup Travel Sheets window opens.
2. Click **Create** under **Mode**.
3. Enter the **Name** for the travel sheet.
4. Under **Lab**, select **B&L Labs** from the drop-down list.



- If B&L Labs is not showing on the Lab list, you need to return to Greywind Setup to enable the B&L Labs.
- If products were not mapped from B&L Labs lab tests to Impromed products, a warning will display. You will need to return to Greywind Setup > Tests tab to map (link) products.


5. From the Product Name, Code, or BarCode, select the product for the B&L Labs lab test.
6. Click **Add to Sheet** then repeat the steps to add additional products.
7. Click **Apply** to save changes. Click OK to save changes and close Setup Travel Sheets.

Universal Lab Reader Configuration

To receive lab results from B&L Labs, it is necessary to configure the **Universal Lab Reader (ULR)**.


To configure the ULR, follow the steps below. If B&L Labs does not appear in the ULR configuration, you will need to enable the partner in Greywind Partners setup.

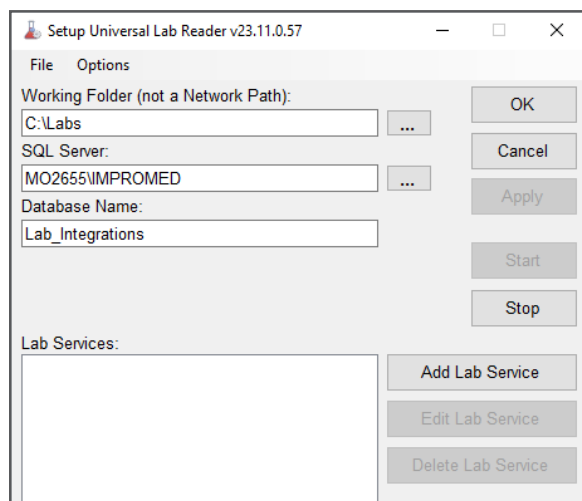
Configure the Lab Reader

1. Click **Start > [All] Programs > Impromed Universal Lab Services > Configure ULR**.
2. Click  for the **Working Folder** location.



The Working Folder must be a local folder and does NOT need to be shared.

3. Select the **C:\Labs** folder.
4. Click **OK**.
5. Enter the SQL Server (i.e. pdc1\Impromed - Note: this is an Impromed standard naming convention. Your server name may vary).
6. Click  to connect to the SQL Server.
7. Select the **Database Name** (i.e. Impromed).

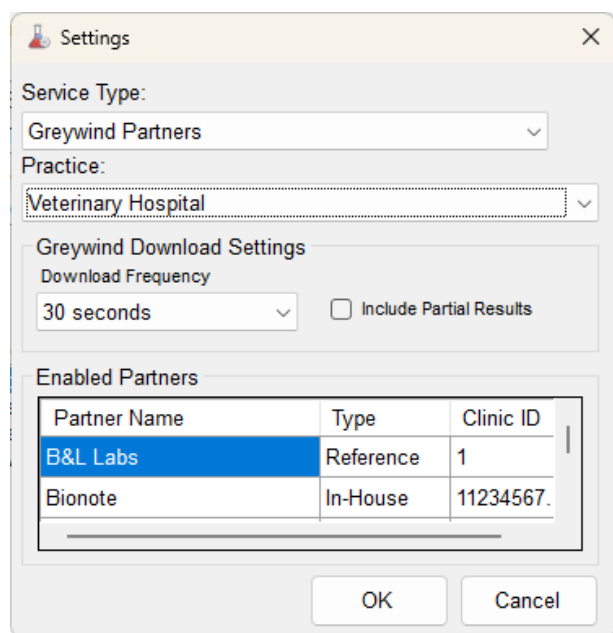


8. Click **Apply**.

Add Lab Service

Once the ULR has been configured, now add the B&L Labs lab service.

1. In the Setup Universal Lab Reader, click **Add Lab Service**.
2. From the **Service Type** drop-down list, select Greywind Partners.
3. Select the **Practice** from the drop-down list.
4. Configure the **Download Settings** (Download Frequency and Include Partial Results).
5. Review the Enabled Partners. If a partner is not listed, you need to go to [“Setup” on page 3](#) and enable the partner.



The screenshot shows a 'Settings' dialog box with the following sections:

- Service Type:** A dropdown menu with 'Greywind Partners' selected.
- Practice:** A dropdown menu with 'Veterinary Hospital' selected.
- Greywind Download Settings:**
 - Download Frequency:** A dropdown menu with '30 seconds' selected.
 - Include Partial Results:** An unchecked checkbox.
- Enabled Partners:** A table with the following data:

Partner Name	Type	Clinic ID
B&L Labs	Reference	1
Bionote	In-House	11234567


At the bottom of the dialog are 'OK' and 'Cancel' buttons.

Lab Requisition Workflow

This topic covers both ordering labs from the Travel Sheet and Invoicing through Product Attachments.

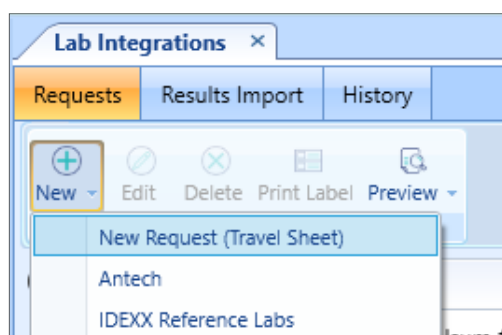
Product Attachment Workflow

If a product has a create lab request attachment for a Greywind Partner, you are able to order through Invoicing. If you have not created product attachments to create lab requests, follow the steps below the [“Setup Product Attachments” on page 9](#).

1. Click  > **Modules > Invoices**.
2. Select the patient.
3. Add the products attached to **B&L Labs** Lab Requests.
4. Conclude the invoice.

Lab Integrations (Travel Sheet) Workflow

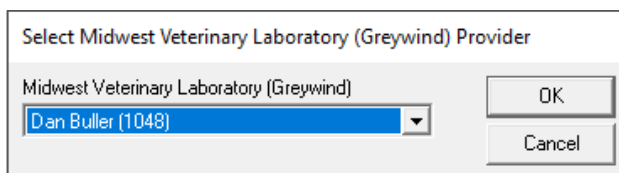
1. Click  > **Modules > Lab Integrations**.
2. From the Lab Integrations module, click the **New** button, choose **New Request (Travel Sheet)**.



3. On the Lab Requests screen, select the B&L Labs sheet you created. If you have not created a B&L Labs travel sheet, refer to the [“Travel Sheet Setup” on page 10](#).
4. Verify the other fields have been filled in correctly.



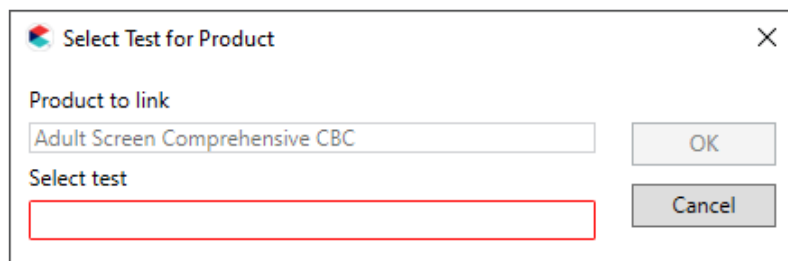
If the Provider selected on the travel sheet is not linked to B&L Labs, a prompt will appear to select the Provider.



- After the order is sent successfully, a PDF will be presented, allowing the business to print/save. The request can be viewed by double-clicking on the Requests tab.

Broken Product Link

In the event a product is removed from B&L Labs Tests, but the product is not removed from the travel sheet, a prompt will display for the operator to select the B&L Labs Test to link back to the product when a lab request is being made from the travel sheet.



- Click in the **Select test** field and begin typing the name of **B&L Labs's** test to match the Impromed product.
- Click **OK** to save changes.

Saving the test here will link the test to the product under B&L Labs Greywind Partners Setup.