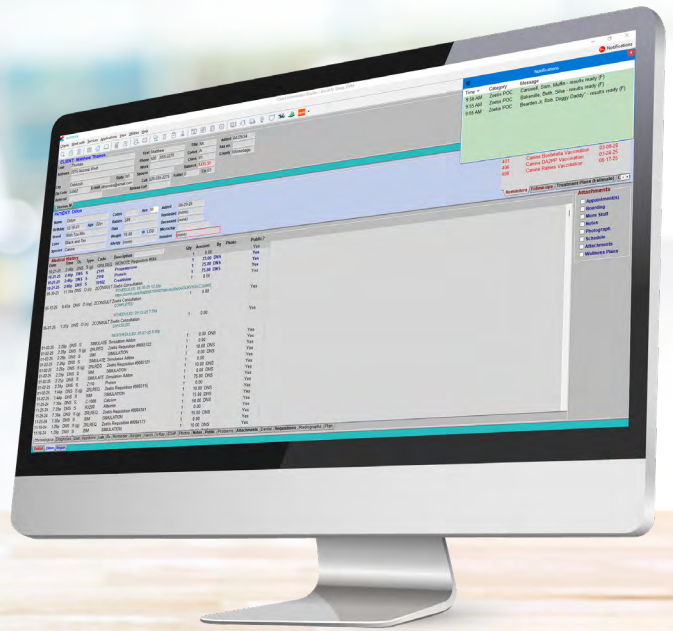


Avimark[®] version 25.20.1 Release Notes



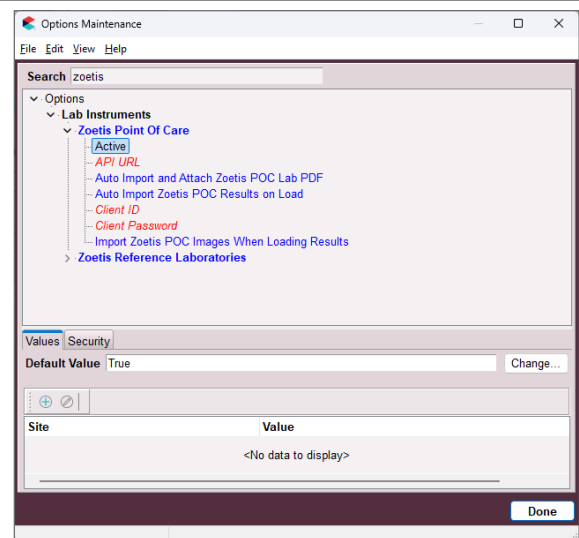
WHAT'S NEW

Zoetis[®] Diagnostics

We have removed the AXIS-Q requirement for Zoetis In-House labs.

The Zoetis Point of Care (POC) advanced option is for Zoetis Consultation and Zoetis in-house labs.

1. Don't run any more tests, and turn off AXIS-Q or uninstall AXIS-Q.
2. Import the final test results for AXIS-Q.
3. In Advanced Options, set **Active** to **True** to enable the integration.
4. If you want to import POC images when lab results are imported, set the advanced option, **Import Zoetis POC Images When Loading Results** to **True**.
5. Proceed with setting up your devices.



WHAT'S NEW

After Zoetis Point of Care has been activated, go to Instrument Management and fill in the fields for Zoetis Hub/Fuse.

1. Go to **Services > Instrument Management**.
2. Click the **New** icon or **right-click > New**.
3. From the **Type** list, select **Zoetis Hub/Fuse**.
4. The **Name** can be changed.
5. Enter the **Client ID** and **Client Token**. This information should be on the Hub/Fuse or contact Zoetis.

If your practice is a current AXIS-Q user, you will already have the test mapping which will migrate over.

For **new** practices, go into **Work with > Treatment List > Import Lab Treatments > Import Treatments**. You can import all treatments or select individual treatments to import.

- **Add or Delete the Prefix.**
- **Set a Markup Percentage.**
- **Choose to Hide Already Imported treatments.**
This option is located in the lower-left corner of the window.
- Duplicate codes will appear in red.
- Both the **Code** and **Charge** can be edited within this window.

Note: The Zoetis Point of Care can also be manually added via the treatment on the **Labs** tab.

WHAT'S NEW

Associate Avimark treatments to Zoetis labs from the Treatment List.

1. Click on **Work with > Treatment List**.
2. In Treatment List, click on **Import Lab Treatments > Associate Services**.
3. For **Lab Company**, select **Zoetis Point of Care**.
4. Filter the list of treatments by **Treatment Category** or scroll through the list of treatments to associate with a Zoetis lab.
5. Next to a treatment, click in the blank cell to select the Zoetis lab from the drop-down list.
6. Click **Done** when finished.

Code	Description	Reference Laboratories
ZDXGLUC	Glucose	Gluc
2321	Giardia Antigen Test, Canine/Feline	
25000493	Metabolic Bundle, Canine/Feline	
2000Z	Basic CBC, Canine/Feline (healthy, non-g	
1000ANES	ClinChem 25 (pre-anesthesia MV)	
1000NEWP	ClinChem 25 (new patient MV)	
1000RCHK	ClinChem 25 (recheck MV)	
1010Z	Creatinine	
C-1008	Calcium	
Z104	T4	
Z105	Progesterone	
Z110	Protein	
Z115	Sodium	
SIMULATE	Simulation Addon	

Zoetis results will need to be imported through the Notifications list.

1. Click on **Notifications**.
2. Right-click on a **Zoetis POC** lab result.
3. Choose **Import Results**.
4. Requisition Management will automatically open, Load, and import results.

Time	Category	Message
9:56 AM	Zoetis POC	Carswell, Sam, Muffin - results ready (F)
9:55 AM	Zoetis POC	Bakerville, Beth, Silva - results ready (F)
9:55 AM	Zoetis POC	Bearden Jr, Rob, Doggy Daddy" - results ready (F)

WHAT'S NEW

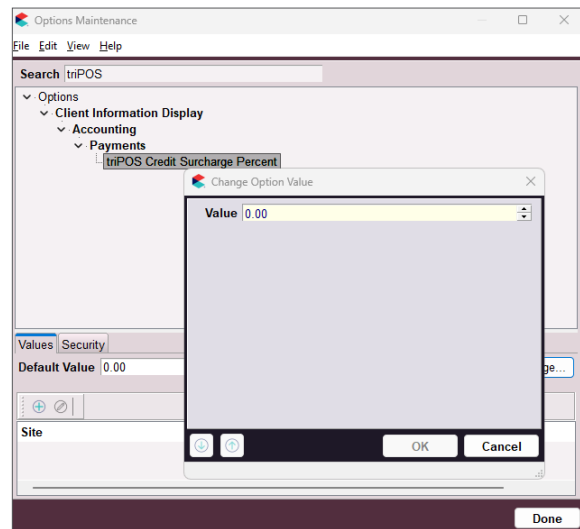
triPOS Surcharge

We have investigated and addressed applying a surcharge when using triPOS for credit payments.

- Requires triPOS version 7.5.1
- Supported Devices: Lane 3000, Lane 3600, Lane 7000, Link 2500

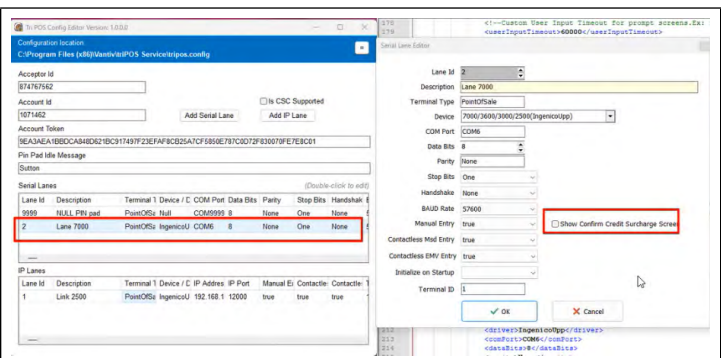
1. Go into Advanced Options and search for triPOS.
2. With **triPOS Credit Surcharge Percent** selected, click **Change** and enter the value for the surcharge.

Important: Verify your state's surcharge requirements before proceeding.



The triPOS device needs to be configured.

Under **Serial Lane Editor**, check **Show Confirm Credit Surcharge Screen**. This will activate the integration.



WHAT'S NEW

The following is what you can expect when a surcharge is applied:

- When a payment is processed using a triPOS device with the surcharge activated, the surcharge amount will appear on the device and on the Enter Payment screen in Avimark.
- The surcharge amount will appear on the printed invoice and the surcharge will show under Accounting for the client. The surcharge will also show on the credit card receipt.
- Surcharges will be applied to stored payments and recurring payments.
- If the practice has to refund the payment with a surcharge amount, the practice will have to refund the surcharge amount.

The screenshot displays the Avimark software interface. A main window titled 'Invoice' shows patient information for 'Mr. Sam Carswell' and a payment of \$100.00. An 'Enter payment' dialog box is open in the foreground, showing a date of '08-29-25', a type of 'Discover payment', and a surcharge of '\$3.00'. The dialog box also includes fields for 'Amount' (100.00), 'Doctor' (none), and 'Entered by' (AS0). At the bottom of the dialog box are buttons for 'Signatures', 'Done', 'Cancel', and 'Help'. The main window also shows a summary of charges, tax, and payments, with a 'New balance' of 100.00.

ADDITIONAL RELEASE ITEMS

Avimark extras

441870	Corrected “Allocated Quantity” showing under incorrect site in Entry History.
442027	Corrected AXIS-Q/Heska results not importing or importing as orphaned results.
440747	Enhanced “Failed Recurring Payment Charges” report to display payment status.
443827	Implemented IO (Intra-Oral Radiography) for Sound.
443285	Corrected reports not printing when “Print To Excel” is selected on workstations with Windows 11.
444310	Corrected an issue where appointment calendar columns were not removed when a doctor had no appointments.
428574	Avimark index rebuilding has been optimized for better performance.
445819	The “Printer Not Found” error when printing Reference Lab Requisitions was corrected.
446083	Addressed several problems related to the Locking Accounting feature to improve stability and reliability.
447346	Added rich text to the follow-up window and the bottom purple section will now be hidden when there is no additional content.
448789	Credit card numbers on invoices are now masked for security. All digits are removed except the last four.
448915	Users can now schedule recurring index rebuilds using Scheduled Tasks.
446701	The process was streamlined for rebuilding usage indexes to improve efficiency and maintain system performance.

ADDITIONAL RELEASE ITEMS

407427	Created Advanced Option for Antech LabID.
448084	A new Feedback Form was designed to replace Pendo.
449460	Investigated Antech sending data that Avimark cannot consume in the json and the impact to the change.
443779	Corrected the Site reminder issue when certain reminders would not show on patients until the user did a right-click > Defaults in the patient Reminders section for Site.
445910	The quantity remaining has been corrected when using multiple Wellness Plans that have the same code.
445306	When creating a new PO the quantity ordered is now obeying the order quantity set up in the Purchasing tab.
445782	The Notes window now wraps text correctly at any zoom level, ensuring consistent readability regardless of the zoom settings.
347451	The Internal Document Writer will now keep the document window size after re-opening it.
449267	Users can now email LifeLearn documents using MS Word from the Invoice.
449786	Abnormalities are no longer disappearing when entering notes the second time.