



Covetrus® VetCare™ Support and Service

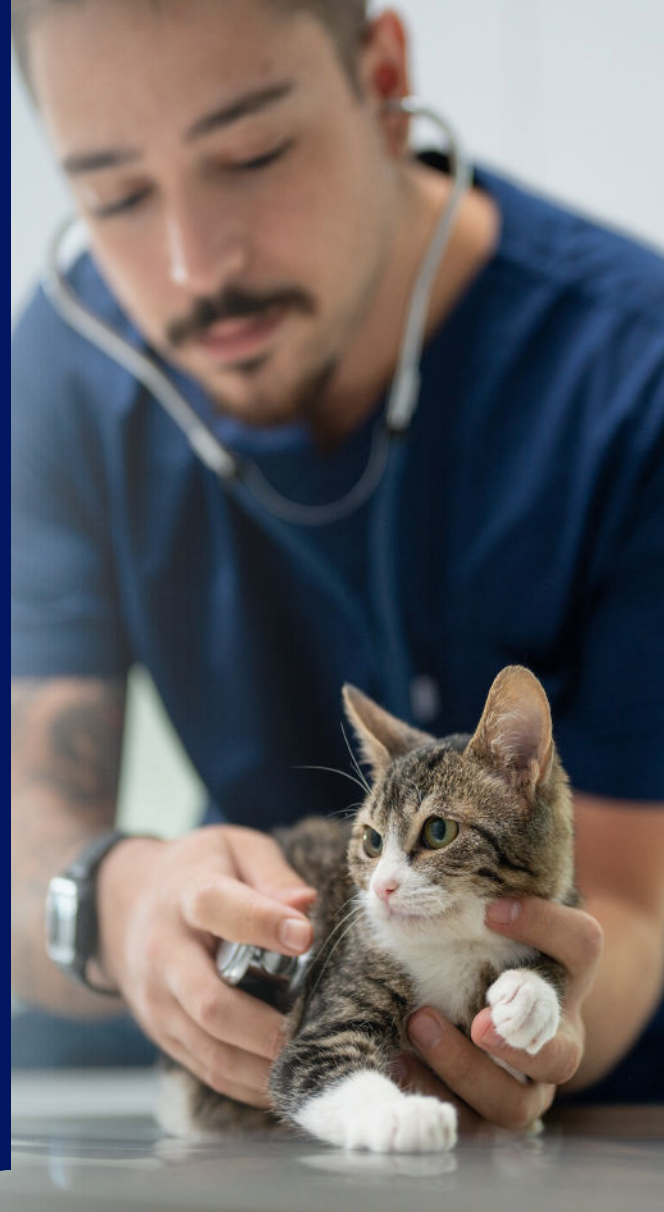
Dedicated to helping your practice run smoothly and efficiently



SIMPLIFYING YOUR VETSUITE™ EXPERIENCE

One point of contact—Your Covetrus Account Manager is your primary point of contact and supported by a team of VetCare specialists

Single phone number—One number with expedited access to service and support



SUPPORTING YOUR BUSINESS OBJECTIVES

- On-Demand Practice Performance Reports available at your fingertips right from your Covetrus PiMS²
- Quarterly Business Reviews to track success and help identify focus areas
- Practice Benchmark Reporting for insights into your practice's strengths and opportunities²



COMMITTED TO YOUR TECHNOLOGY SUCCESS

- A dedicated implementation lead: one point of contact for software installation¹
- One-on-one training & on-boarding support ensures you and your staff are fully trained¹
- Emergency after-hours support for Pulse™ customers²

Contact your account manager.

1. Available for VetSuite Select and VetSuite Premier customers
2. Available for VetSuite Premier customers

